



Government
Events

Combating Rogue Landlords: Ensuring Safer and Securer Homes

Thursday 19th September 2019

Event Guide





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How to Claim Your CPD Points

Regarding CPD credits, it is the individual delegate's responsibility to evaluate their learning and record it appropriately into their CPD portfolios according to your institute's requirements.

For this Conference, you are entitled to 8 CPD points.



Wi-Fi

Username: Free Congress Centre Wi-Fi

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Welcome Letter

Dear Delegate,

Welcome to Combating Rogue Landlords: Ensuring Safer and Securer Homes Conference.

Today you will have the opportunity to hear speeches from those in government, local authorities, charities and other organisations, who are on the front line of tackling rogue landlords and protecting tenants.

The key outcomes will be to get a detailed overview of recent updates together with high-level presentations and case studies giving best practice advice on implementing innovative solutions.

If you have any questions or queries please ask our onsite management team, who will be more than happy to help you. They are located at the registration desk.

We hope you have a rewarding and enjoyable day.

Yours Truly,

David Blake
Government Events



Agenda AM

- 09:30-09:40 **Chair's Welcome Address**
Leigh Pearce, Chief Executive, Nationwide Foundation
- 09:40-10:05 **Keynote Address: Government Update On Rogue Landlord Policy**
Grace Duffy, Head of Private Rented Sector Quality & Non-Traditional Tenures, Ministry of Housing, Communities & Local Government
- 10:05-10:30 **Keynote Address: Improving The Situation For Private Renters: Tackling Instability And Poor Conditions**
Ruth Ehrlich, Policy Officer, Shelter
- 10:30-11:00 **Question and Answer Session**
- 11:00-11:35 **Refreshment and Networking Break**
- 11:35-11:55 **Keynote Address: Preventing And Prosecuting Illegal Evictions**
Dave Hickling, Chair, Association of Tenancy Relations Officers
- 11:55-12:15 **Case Study: The Rogue Landlord Project: Networking Services To Protect Tenants' Safety**
Dave Stevenson, Strategic Regulatory Manager – Special Operations, Luton Borough Council
- 12:15-12:35 **Keynote Address: Ensuring A Balanced And Fair Private Rental Sector**
Richard Lambert, Chief Executive Officer, National Landlords Association
- 12:35-12:55 **Question and Answer Session**
- 12:55-13:40 **Lunch and Networking**

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Agenda PM

- 13:40-14:00** **Case Study: Exploring The Changing Face Of Housing-Related Health Issues To Better Inform Future Policies**
Adam Tinson, Senior Analyst, The Health Foundation
- 14:00-14:20** **Case Study: Environmental Health And The Private Rental Sector: Tackling Housing Conditions That Impact Health**
Dr Jill Stewart, Senior Lecturer in Housing & Environmental Health, Middlesex University
- 14:20-14:40** **Case Study: Establishing A Successful Licensing Scheme To Tackle Sub-Standard Conditions And Recover Council Tax**
Sir Robin Wales, Former Mayor, London Borough of Newham and Senior Adviser on Local Government, Skills and Housing, Policy Exchange
- 14:40-15:00** **Question and Answer Session**
- 15:00-15:20** **Refreshment and Networking Break**
- 15:20-15:40** **Case Study: Successfully Developing A Cross-London Approach To Combating Rogue Landlords**
Scott Bryant, Private Rented Sector Manager, Housing & Land, Greater London Authority
- 15:40-16:00** **Case Study: Protecting Vulnerable Tenants By Providing Specialist Advice, Advocacy and Support**
Ben Reeve-Lewis, Founding Member & Strategic Case Manager, Safer Renting, Cambridge House
- 16:00-16:20** **Question and Answer Session**
- 16:20** **Chair's Summary and Close**
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Exhibitor Profile

pentagull

We're a team of former local government IT professionals working hard to provide better, affordable and fairer IT services for Local Authorities.

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Our Future Events

Please look at our website, www.GovernmentEvents.co.uk,
to view our future events. These include:

Local Authority Town Planning: Planning For Prosperous Communities

Wednesday 16th October 2019, Central London

Combatting Fraud and Error in the Public Sector

Thursday 17th October 2019, Central London

Developing A Multi-Agency Approach To Tackling Homelessness

Wednesday 20th November 2019, Central London

Maximising the Effectiveness and Value of the NHS Estate

Tuesday 10th December 2019, Central London

For any enquiries, please call 0330 0584 285 or email Enquiries@governmentevents.co.uk



Speaker Biographies

Leigh Pearce

Chief Executive, The Nationwide Foundation

Leigh joined the Nationwide Foundation, an independent charitable funder, in 2006 as grants officer and then became foundation manager. After eight years at the Foundation, in 2014 she became its Chief Executive and has led the organisation as it delivers its Decent Affordable Homes strategy. Everyone deserves to have access to a decent home that they can afford, and Leigh has guided the Foundation to develop an evidence based and systems focussed approach. Not afraid to take on some of the most entrenched social issues and problems that often end up on the 'too hard to do' pile, Leigh has led the Foundation to take a long-term approach and use its funding, its knowledge and its position to influence changes to the housing system to increase the availability of decent, affordable homes for people in need.

Leigh has a degree in sociology and gender studies from the University of the West of England and previous roles include organising a race to the North Pole and working for the Meningitis Trust and National Trust.



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09:30-09:40

Grace Duffy

Head of Private Rented Sector Quality & Non-Traditional Tenures, Ministry of Housing, Communities & Local Government

Grace Duffy is the Head of Private Rented Sector (PRS) Quality and Non-Traditional Tenures at the Ministry of Housing Communities and Local Government (MHCLG). This role encompasses work to improve standards in the PRS, including the review of the Housing Health & Safety Rating System and electrical safety, working closely with the enforcement and reform teams within the PRS & Leasehold directorate. Grace also leads the teams responsible for protecting rights and driving up standards in the property guardians and park homes sectors. Prior to joining MHCLG in 2018 Grace was working on the EU exit negotiations at Defra and EU affairs at the Cabinet Office.



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09:40-10:05

Ruth Ehrlich

Policy Officer, Shelter

Ruth Ehrlich is a policy officer at the homelessness charity Shelter. She works on policy relating to the private rented sector, access to justice and consumer redress, and believes that a safe, secure and affordable home is a right, regardless of tenure. She advocates for greater security for private renters, a well-resourced and accessible court system and clear processes for renters to get help when things go wrong.

Before joining the policy team, she worked in Shelter's services, advising and advocating for people in situations of bad housing and homelessness. This included working with private renters who were living in properties with severe disrepair or who were having difficulties with their landlord. Prior to working at Shelter, Ruth worked for a housing association in the South-East and in a charity in Paris, helping asylum seekers and refugees navigate the immigration system.



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10:05-10:30



Dave Hickling

Chair, Association of Tenancy Relations Officers

Dave is Chair of the Association of Tenancy Relations Officers and has led on Tenancy Relations work and Protection from Eviction Act prosecutions in Sheffield for longer than he is prepared to admit to.

Before becoming involved in enforcement work, Dave worked in a housing advice centre gaining a good deal of experience of housing civil law work, including representing tenants in possession trials and disrepair claims, before focusing entirely on private sector regulatory work, principally enforcement of the Protection from Eviction Act (approaching 60 prosecutions), issues relating to licensing (especially satisfactory management arrangement issues), and enforcement of the requirement for agents to belong to a redress scheme.

Other than health and happiness for his family (obviously) and seeing Sheffield Wednesday back in the Premier League (more of a long-term goal), Dave's ambition is to see private tenants effectively and consistently protected against harassment and the threat of illegal eviction.



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11:35-11:55

Dave Stevenson

Strategic Regulatory Manager – Special Operations, Luton Borough Council

Qualifying as an Environmental Health Officer in 1981, Dave spent six months doing health and safety work before focussing on housing, as a district officer enforcing public health and housing standards in the private sector. Dave then gained a management role in the 1990s delivering a successful Disabled Facilities Grant programme and other forms of Housing Assistance, before additionally assuming responsibility for Private Sector Housing Enforcement and introducing an Additional Licensing Scheme. More recently, in February 2018, he relinquished the housing assistance function and now manages a combined enforcement unit dealing with Private Sector Housing Enforcement, Food & Safety, Trading Standards, Environmental Protection and Environmental Enforcement.



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11:55-12:15

Richard Lambert

Chief Executive Officer, National Landlords Association

Richard Lambert joined the National Landlords Association as Chief Executive Officer in October 2011. He began his career as a parliamentary civil servant in the House of Commons, where for over 10 years he worked on Select Committees, various aspects of the legislative process, and interparliamentary affairs. Following a brief spell in commercial lobbying, he moved into trade associations, spending five years as the Policy Director covering residential issues at the British Property Federation, then becoming Chief Executive of the British Woodworking Federation in 2002. Richard received Trade Association Forum's Best Practice Award for Outstanding Contribution in 2019. He is a Fellow of the Institute of Association Leadership and the Royal Society of Arts and a former Chairman of the National Training Organisation, Housing Potential.



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12:15-12:35

Adam Tinson

Senior Analyst, The Health Foundation

Adam is a Senior Analyst at the Health Foundation, working on the wider determinants of health – how where we grow up, work, live, and age affects our health. He is currently leading a programme of work focusing on the trends and inequalities in the economic determinants of health, including poverty, debt, and quality of work. Previously, Adam worked for the New Policy Institute, a thinktank working on poverty and disadvantage.



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13:40-14:00



Dr Jill Stewart

Senior Lecturer in Housing & Environmental Health, Middlesex University

Dr Jill Stewart previously worked in front line environmental health and housing and is currently Programme Leader for the BSc Environmental Health at Middlesex University, leading on undergraduate and postgraduate housing modules. Her research interests are largely focused around environmental health and housing including effective front-line practice, the history of public health and housing and the meaning of home across the life-course. She is a Chartered Fellow of the Chartered Institute of Environmental Health, Fellow of Royal Society for Public Health, Member of the Chartered Institute of Housing and Fellow of the Royal Geographical Society and recently achieved Senior Fellowship of the Higher Education Academy. Jill is a member of the CIEH Association of London Environmental Health Managers (ALEHM) London Housing Group, Co-Chair of the London Public Health and Housing Network (PHHN) and member of the CIEH Housing Advisory Panel. She has written a range of publications including books and papers which have received international recognition, has contributed to a parliamentary briefing on private rented housing as well regularly presenting at conferences. Her most recent book – Environmental Health and Housing: issues for public health – was published in 2018.



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14:00-14:20

Sir Robin Wales

Former Mayor, London Borough of Newham and Senior Adviser on Local Government, Skills and Housing, Policy Exchange

Sir Robin Wales led the Borough of Newham for 23 years, firstly as the Labour council leader and secondly as the directly elected Mayor from 2002 to 2018. He received a Knighthood for his services to local government in the 2000 Birthday Honours List. During his leadership Sir Robin oversaw the transformation of Newham, modernising and reinvigorating the Council from the bottom to the top. Additionally, he played a key role on the London 2012 board, successfully securing the Olympic Games by placing social regeneration at the heart of the bid. From 2000 to 2006 Sir Robin also served as the Chairman of the Association of London Government. Since leaving Newham Sir Robin has worked as a Senior Policy Advisor to the Policy Exchange, bringing his breadth of knowledge and experience of local government and his passion for diversifying council revenue streams through strategic business models to the organisation.



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14:20-14:40

Scott Bryant

Private Rented Sector Manager, Housing & Land, Greater London Authority

Scott Bryant is Private Rented Sector Manager at the Greater London Authority. He has been employed in several roles at the organisation since joining in March 2017, including as interim Business Requirements Manager for housing delivery and Senior Policy Officer, where his work particularly focused on council housing delivery and land assembly. Scott has a background in housing management and has held a number of housing policy and strategy roles, both in the local authority and housing association sectors, within and outside London.



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15:20-15:40

Ben Reeve-Lewis

Founding Member & Strategic Case Manager, Safer Renting, Cambridge House

Ben is a founder member of Safer Renting and has been a Tenancy Relations officer since 1990 and a trainer of housing law since 2000. Alongside his case work with Safer Renting he is also working with Dr Julie Rugg of York University, producing a report to be published next year titled "A journey through the shadow private rented sector", funded by Trust for London, mapping activities at the bottom end of the rental market where the English Housing Survey does not go, interviewing tenants, lawyers, enforcement officers and other frontline services and bringing to wider awareness the methods used by criminals to exploit renters with little choice and how they evade detection and prosecution. The aim of the report is to influence public discourse and encourage policy change.



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15:40-16:00



Thank you for attending our conference.

We hope you found the day interesting and insightful. Speaker presentations will be made available to download on completing the post show survey which will be emailed to you within one week after the event.

We wish you a safe journey home.

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