



Government  
Events

# The Changing Landscape of UK Fire Safety and Rescue Services

Tuesday 29<sup>th</sup> October 2019  
Event Guide





## Our Loyalty Discount

This discount entitles attendees to a 20% discount on any future conference being run by Government Events in the next 12 months. Please quote code Loyalty20 at the start of your booking.



## How to Claim Your CPD Points

Regarding CPD credits, it is the individual delegate's responsibility to evaluate their learning and record it appropriately into their CPD portfolios according to your institute's requirements.

For this Conference, you are entitled to 8 CPD points.



## Wi-Fi

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# Welcome Letter

Dear Delegate,

Welcome to The Changing Landscape of UK Fire Safety and Rescue Services conference.

This event will provide participants with the invaluable opportunity to gain critical updates from voices on the front line, senior policymakers and researchers as well as discuss the risks and opportunities the fire and rescue services will face in a changing landscape. Participants will also learn from best-practice fire and rescue services across England who have been leading in terms of efficiency, effectiveness, and management. There will also be an exploration of innovative technology such as VR simulations.

Today you will have the opportunity to hear presentations from key organisations on fire and rescue safety, in addition to a series of case studies examining best practice in a range of authorities.

If you have any questions or queries please ask our onsite management team, who will be more than happy to help you. They are located at the registration desk.

We hope you have a rewarding and enjoyable day.

Yours Truly,

David Blake  
Government Events



## Our Future Events

Please look at our website, [www.GovernmentEvents.co.uk](http://www.GovernmentEvents.co.uk),  
to view our future events. These include:

### Developing An Integrated, Multi-Agency Approach To Tackling Adult Loneliness

Thursday 14<sup>th</sup> November 2019, Central London

### Tackling Violence Against the Emergency Services Workforce

Thursday 21<sup>st</sup> November 2019, Central London

### Flooding 2019: Ensuring Effective Resilience, Management and Response

Thursday 5<sup>th</sup> December 2019, Central London

### The 2nd Annual Future of Mental Health Services

Tuesday 28<sup>th</sup> January 2020, Central London

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For any enquiries, please call 0330 0584 285 or email [Enquiries@governmentevents.co.uk](mailto:Enquiries@governmentevents.co.uk)

\*Programme Subject to Change



# Agenda AM

09:30-09:40

**Chair's Welcome Address**

Andrew Lynch, Chair of Board of Trustees, The Fire Fighters Charity

09:40-10:00

**Keynote Address: Collaborating Between Emergency Services to Pool Resources and Improve Efficiency**

Cllr Eric Carter, Chairman, Shropshire and Wrekin Fire and Rescue Authority, Substitute Board Member, National Joint Council for Local Authority Fire and Rescue Services, and Board Member of Fire Services Management Committee, Local Government Association

10:00-10:20

**Keynote Address: Ensuring That Current Safeguards for Fire and Rescue Workers are Implemented Effectively**

Andy Dark, Assistant General Secretary, Fire Brigade Union

10:20-10:40

**Keynote Address: Developing Schemes to Support Quality Standards for Fire Protection Companies**

Chris Auger, Schemes Manager, BAFE Fire Safety Register

10:40-11:00

**Question and Answer Session**

11:00-11:30

**Refreshment and Networking Break**

11:30-12:10

**Case Study: Utilising Virtual Reality and Augmented Reality to Improve Emergency Services**

Paul Speight, Watch Manager, Leicestershire Fire and Rescue Service

12:10-12:30

**Case Study: Adapting Existing Services to Meet the Needs of Local Residents**

Cllr David Norman MBE, Member of Fire Services Management Committee, Local Government Association

12:30-12:50

**Question and Answer Session**

12:50-13:50

**Lunch and Networking**

\*Programme Subject to Change



# Agenda PM

- 13:50-14:10      **Keynote Address: Understanding Budgetary Constraints, Reducing Structural Inefficiencies and Improving Value for Money**  
Cllr Mark Healey MBE, Chair of Audit & Performance Review Committee, Devon and Somerset Fire and Rescue Service
- 14:10-14:30      **Case Study: Working in Partnership to Reduce Accidental Dwelling Fires**  
Mark Nicol, Community Improvement Partnership Lead, Wheatley Group
- 14:30-14:50      **Question and Answer Session**
- 14:50-15:10      **Refreshment and Networking Break**
- 15:10-15:30      **Keynote Address: Providing Mental Health Services and Support for Firefighters**  
Dr Sarita Robinson, Principal Leader, University of Central Lancashire
- 15:30-15:50      **Case Study: Creating a Diverse, Inclusive Workforce by Embedding Better Standards of Practice**  
Cllr Cleo Lake, Chair of Diversity Inclusion Cohesion and Equalities Committee, Avon Fire and Rescue Authority and Deputy Lord Mayor, Bristol City Council
- 15:50-16:10      **Case Study: Social Media: The Rule Of Thirds And Ocado**  
Simon Carr, External Communications Manager, Hampshire Fire & Rescue Service
- 16:10-16:30      **Question and Answer Session**
- 16:30              **Chair's Summary and Close**

\*Programme Subject to Change



# Speaker Biographies

## Andrew Lynch

Chair of Board of Trustees, The Fire Fighters Charity

Andrew has twenty years' experience as a leading public sector Editor and combines this with chairing the Board of Trustees of The Fire Fighters Charity, a role he has held since 2016, having been a trustee since 2011.

Andrew has been Editor of *FIRE* magazine since 2000 – 'the trusted voice of fire & emergency'; Editor of *International Fire Professional* – the journal of the Institution of Fire Engineers – since 2012; and founder and host of the Excellence in Fire & Emergency Awards since 2014.

Andrew also undertakes voluntary roles such as Communications Director of the Fire Sector Federation, Parliamentary Liaison Officer for the All Party Fire Safety and Rescue Group, and Trustee of the Fire Service Research and Training Trust.

In his tenure as Chair of The Fire Fighters Charity, the organisation has seen a significant turnaround with the Harcombe House centre in Devon undergoing a £1.8 million refurbishment and being repurposed to provide physical, mental and social wellbeing support for the whole family. The centre was reopened by His Royal Highness the Duke of Cambridge in September.

In July of this year Andrew formed a new company with fire sector colleagues to take over the fire group of products – Fire Knowledge – and is now the Director and Publisher of the magazines and events portfolio which includes an umbrella fire sector consultancy.



## Cllr Eric Carter

Chairman, Shropshire and Wrekin Fire and Rescue Authority, Substitute Board Member, National Joint Council for Local Authority Fire and Rescue Services, and Board Member of Fire Services Management Committee, Local Government Association

Cllr Carter's political career started when he was elected as a Councillor at Telford & Wrekin Council in 1991 and was a Cabinet Member from 2007-11 for Regeneration, Transport, Planning, Housing and Economic Development and since 2011 he has been Shadow Cabinet Member for the same portfolio.

Cllr Carter has been a member of Shropshire and Wrekin Fire Authority since 2011 and was elected as Chairman in June 2017 having served as Vice Chairman since 2015. In July 2018 he was elected onto the Board of the Fire Services Management Committee which also led to his role as Joint Chair of the Emergency Services Collaboration Working Group. In this role he lead on the Duty to Collaborate and Inspections involving Fire, Police, Ambulance, HMICFRS and the Care Quality Commission.

Cllr Carter is also a member of the Strategic Fire Alliance Board which is at the forefront of the ongoing collaboration between Shropshire and Hereford & Worcester FRS's.

In addition, he has served as Chairman of the Marches Strategic Rail Group since 2015 and has been the Regional Secretary to the National Association of Councillors since 2010.



## Andy Dark

Assistant General Secretary, Fire Brigade Union

Andy Dark is the Assistant General Secretary of the Fire Brigades Union. First elected to the post in 2005, he was returned to office for successive 5 year terms in 2010 and 2015.



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Andy married in 1984. He and Alison have two grown-up daughters, Esther and Lois. He has always worked in London and always lived in South-East London/North-West Kent. He currently lives in Crayford in the South-East London suburbs.

Andy left school at 16 in 1979. He undertook a number of jobs before joining the London Fire Brigade as a firefighter in 1981 and left as a junior officer in 2005. During that period, he had substantive postings at Chelsea, Soho, Plumstead, Lee Green and Southwark fire stations.

Andy became a FBU Branch Secretary at Chelsea in 1982 and began representing the FBU at Divisional level in 1984. Andy held the posts of Chair or Secretary within one of the various Divisional, Area or Command level structures within London until taking on a regional role in 2004. He was a member of the London Regional Committee almost continuously from 1985 until 2005.



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10:00 – 10:20

### Chris Auger

Schemes Manager, BAFF Fire Safety Register

Chris joined BAFF in May 2016 as Schemes Manager in October 2016. Chris is an Incorporated Engineer and has spent most of his working life in the TIC (Testing, Inspection and Certification) arena. He spent his early working years as an engineer working and specialising in dust and fume control and then as an engineer with a major insurer. His more recent experience having worked for UKAS as an Assessment Manager assessing organisations to the requirements of international ISO Standards. Immediately prior to joining BAFF he worked as the UK Accreditation Manager for Bureau Veritas UK where he was instrumental in developing and implementing an integrated management system across the business.

Since joining BAFF Chris has developed a number of new schemes for the fire industry and presented extensively on the benefits of accredited third-party certificated schemes. He has been actively involved in three of the Hackitt competency working groups and is now working on the implementation plans for WG4, Fire Risk Assessors and WG2, Installers.



Government Events

10:20 – 10:40

### Paul Speight

Watch Manager, Leicestershire Fire and Rescue Service

Paul has been shortlisted for the People's Choice Award, a global award at the Mission Critical Technologies Show for Augmented Reality and Virtual Reality. Leicestershire Fire and Rescue Service's prevention, education, enforcement and inspection programmes have resulted in significant reductions in the number of incidents. In the last ten years, fire-related incidents have reduced by 43 percent.



Government Events

11:30 -12:10

### Cllr David Norman MBE

Member of Fire Services Management Committee, Local Government Association

Before being elected, Cllr Norman worked for 38 years in Education, rising rapidly to senior leadership in Secondary Education and the Fire & Rescue Service, serving both operationally for over 30 years and then within Headquarters as a Community Safety Team member, leading on the design of a Life Skills Centre that opened in 2012. This role required him to be a Project Board Member on the PFI group that managed a £40m+ project.

His education career required him to be a "change manager" as he was directly involved in opening a new school in Peterborough and taking an established Gloucestershire comprehensive through fundamental change to open as a Community School and Post 16 Centre. His most recent educational experience has been in Adult Education and Training, working part time for St John Ambulance and at Bridgwater College as a Health & Safety Lecturer.

Since Cllr Norman's election to a District Council in 2014 and the County Council in 2017 he has served on both Cabinets, firstly within the Performance & Resources Portfolio on the City Council and then as the Cabinet Member for Public Protection on the County Council since September 2018.





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He chaired the steering group for the Three Nations Dementia Working Group for two years until recently stepping down.

He is passionate about putting patients at the heart of everything the NHS does, through co-production at national and local levels, and through his work he hopes he can influence change.

He blogs about living as he chooses with Dementia, and he leads a project to develop twelve DEEP peer groups in Shropshire.



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12:10-12:30

## Cllr Mark Healey MBE

Chair of Audit & Performance Review Committee, Devon and Somerset Fire and Rescue Service

Mark Healey MBE was elected as Somerset County Councillor in 2001, following which he was appointed to the Devon and Somerset Fire and Rescue Authority in 2005 and was elected as Chairman of the Authority in 2010.

At the time Devon and Somerset was the only example of two FRAs merging, he played a leading role in assisting other FRAs in developing a business case for similar initiatives by speaking at a number of conferences and seminars on the efficiency and effectiveness benefits of convergence. Mark is the Portfolio Holder for Commercial and Asset Management at Sedgemoor District Council, Somerset.

In 2010 Mark was invited by the then Fire Minister to become the Fire Kills advocate for fire safety in the private rented sector on a voluntary basis. Mark has produced and written publications, including a YouTube video on the importance of smoke alarms in the rented sector, and is developing an IT based interactive education platform. Mark has spoken to a wide range of groups and attracted private sector sponsorship for the work, so that it remains at no cost to the public sector.

Mark is a member of the LGA Fire Services Management Committee and sits on the Retained Duty System (RDS), On Call firefighters Committee, and also sits on the National Joint Council for the Local Government Association.

Mark led a transformation DCLG funding bid, with three fire and rescue authorities and the fire service college, to increase both the status and competence of On Call firefighters. The bid has also included an innovative approach to engaging young unemployed people and enhancing local and national resiliencies using On Call firefighters, he also sees the changing role of the 21<sup>st</sup> Century Firefighter and the need for change within the Fire service.



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13:50-14:10

## Mark Nicol

Community Improvement Partnership Lead, Wheatley Group

Mark spent his career in policing, initially in Glasgow and carried out a range of roles in response and community policing. He specialised in problem solving and partnership working. In his last two years he led a policing team that worked directly with the Wheatley Housing Group. In 2017 Mark took up the role of Community Improvement Partnership Lead responsible for anti-social behaviour and fire prevention across the Group.

Wheatley has established over the past five years a formidable track record and reputation across the UK and in Europe as a leading housing, and care and property management group. Wheatley owns and manages almost 80,000 homes. The CIP comprises a policing team of 16 officers led by a Police Inspector, a seconded Watch Manger from Scottish Fire & Rescue, an antisocial behaviour, and fire and home safety teams. This year the CIPs approach to reducing accidental dwelling fires was recognised by the Scottish Governments as a fire prevention exemplar.



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14:10-14:30

## Dr Sarita Robinson

Principal Lecturer, University of Central Lancashire



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Dr Sarita Robinson is a Principal Lecturer in the School of Psychology at the University of Central Lancashire. She completed her PhD in 2004, which focused on cognitive and neuroimmune changes in response to life-threatening situations. Since then Sarita has continued her research within the field of psychobiology, working closely with both civilian and military populations. Her research programme has focused on: 1) How people respond to emergency situations using a cognitive neuropsychology and psychobiology approach 2) How psychology can be used to promote growth after trauma 3) What psychosocial factors influence performance and wellbeing during periods of acute stress. In addition, Sarita provides training and consultancy as part of the UCLan PROTECT team and is frequently called as a TV expert to comment on human behaviour during survival incidents.



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15:10 – 15:30

### Cllr Cleo Lake

Chair of Diversity Inclusion Cohesion and Equalities Committee, Avon Fire and Rescue Authority and Deputy Lord Mayor, Bristol City Council

Cllr Cleo Lake has a wealth of experience both within arts and culture and the political sphere. In 2016 Cleo was elected as a Councillor in Bristol representing the Green Party in the Ward of Cotham. Former Chair of the St. Paul's Carnival, as a local politician Cllr Lake was a non-executive board member of Destination Bristol, Bristol Cultural Development Partnership and has been a member of Avon Fire And Rescue since 2017, Chairing the then newly formed D.I.C.E (Diversity Inclusion Cohesion and Equality) Committee which has now become part of the People and Culture Committee (also chaired by Cllr Lake). Cllr Lake is committed to the culture change journey that the Authority is on stating that 'When we think of culture change it is as important to me to examine how middle age heterosexual white men treat each other, as well as how people with protected characteristics are treated.' Cllr Lake served as Lord Mayor of Bristol 2018/2019 and is currently the Deputy Lord Mayor.



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15:30-15:50

### Simon Carr

External Communications Manager, Hampshire Fire and Rescue Service

Simon Carr is External Communications Manager at Hampshire Fire and Rescue Service where he has worked for four years. Prior to this he was a journalist for 11 years winning numerous national awards and holding senior posts on a range of local and regional newspapers.

He has also worked on The Sun and the Daily Mirror as well as editing a national newspaper in North Cyprus where he was also a fugitive hunter. Simon has written articles for PR publications and delivers lectures on Crisis Comms at the University of Portsmouth.

The Communications and Insight team has, in recent years, won national awards including Public Sector Team of the Year, Campaign of the Year and Best Not for Profit Campaign of the Year. It has also received gongs for user experience, innovation and its internal staff video bulletin.



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15:50-16:10



## Thank you for attending our conference.

We hope you found the day interesting and insightful. Speaker presentations will be made available to download on completing the post show survey which will be emailed to you within one week after the event.

We wish you a safe journey home.

Government Events, 90 Long Acre, Covent Garden, London, WC2E 9RZ  
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