



Government
Events

Developing an Integrated, Multi-Agency Approach to Tackling Adult Loneliness

Thursday 14th November 2019
Event Guide





Our Loyalty Discount

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How to Claim Your CPD Points

Regarding CPD credits, it is the individual delegate's responsibility to evaluate their learning and record it appropriately into their CPD portfolios according to your institute's requirements.

For this Conference, you are entitled to 8 CPD points.



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Welcome Letter

Dear Delegate,

Welcome to Developing an Integrated, Multi-Agency Approach to Tackling Adult Loneliness conference.

This event will give you updates of the progress of the Government's strategy to tackle loneliness along with other key organisations who are campaigning for improvement. It examines loneliness issues in older people, younger adults, disabled people and people from BAME backgrounds. Hear how local authorities are developing partnerships with health and social care to provide community-based services to improve loneliness. Understand the role of technology and transport to connect people with their communities.

Today you will have the opportunity to hear presentations from key organisations from sector leaders in addition to a series of case studies examining best practice in a range of settings.

If you have any questions or queries please ask our onsite management team, who will be more than happy to help you. They are located at the registration desk.

We hope you have a rewarding and enjoyable day.

Yours Truly,

David Blake
Government Events



Our Future Events

Please look at our website, www.GovernmentEvents.co.uk,
to view our future events. These include:

[Working in Partnership to Tackle Drug and Substance Misuse](#)

Tuesday 26th November, etc venues The Hatton

[Voluntary Sector Compliance, Regulation and Standards: The Way Forward](#)

Wednesday 4th December, Central London

[The Next Steps for the Troubled Families Programme: Implementing an Integrated Approach to Supporting Disadvantaged Families](#)

Thursday 23rd January 2020, Central London

[The 2nd Annual Future of Mental Health Services](#)

Tuesday 28th January 2020, Central London

For any enquiries, please call 0330 0584 285 or email Enquiries@governmentevents.co.uk

*Programme Subject to Change



Agenda AM

09:30-09:40

Chair's Welcome Address

Vinal Karania, Research & Evaluation Manager, Policy & Research Team, Age UK

09:40-10:00

Keynote Presentation: Developing Community-Centred Approaches to Tackle Loneliness and Improve Health and Wellbeing

10:00-10:20

Keynote Address: Working Towards Reducing Loneliness in Older Age by Improving Policy and Funding Conditions for Groups and Individuals to Tackle the Issue

Kate Shurety, Acting Executive Director, Campaign to End Loneliness

10:20-10:50

Question and Answer Session

10:50-11:20

Refreshment and Networking Break

11:20-11:40

Keynote Address: Tackling the Complex Causes of Loneliness in Disabled People by Removing the Barriers to Making Social Connections

Richard Kramer, CEO, Sense

11:40-12:00

Case Study: Developing an Innovative Health and Community Partnership to Help People Feeling Isolated or Lonely

Lauren White-Miller, Senior Families and Communities Officer, West Suffolk Council

12:00-12:30

Question and Answer Session

12:30-13:30

Lunch and Networking

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Agenda PM

13:30-13:50

Case Study: Operating a Social Prescribing Team as Part of a Wider Integrated Case Management Programme in Primary Care to Improve Health and Wellbeing and Reduce Loneliness Locally

Janet Wheatley, Chief Executive, Voluntary Action Rotherham

13:50-14:10

Case Study: Launching a Chatty Bus Service to Reduce Loneliness and Social Isolation in Communities

Katy Taylor, Group Commercial & Customer Director, Go-Ahead Group

14:10-14:30

Question and Answer Session

14:30-14:50

Refreshment and Networking Break

14:50-15:10

Keynote Address: Exploring the Barriers to Overcoming Loneliness Among People From Black, Asian and Minority Ethnic Backgrounds

Anna Garrod, Head of Health and Resilience, British Red Cross

Ruwaida Adam Mohammed, Co-Chair of the Co-Op Rise Network, Co-Op

15:10-15:30

Case Study: Offering Telephone Friendship to Tackle Loneliness in Elderly People

Sophie Andrews OBE, Chief Executive, The Silver Line

15:30-16:00

Question and Answer Session

16:00

Chair's Summary and Close

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Speaker Biographies



Vinal Karania

Research & Evaluation Manager, Policy & Research Team, Age UK

Vinal K Karania works in the Policy & Research Team at Age UK, and is the author of their report *All the Lonely People: Loneliness in Later Life*. He has been a member of the Government's Loneliness Technical Advisory Group and is a member of the Advisory Group to the Loneliness and Social Isolation in Mental Health Research Network. He led with colleagues Age UK's Testing Promising Approaches to Reducing Loneliness pilots and helped take the learnings to shape services. He has spoken at a range of conferences and events to share his recent experiences and learnings from being involved in the field of loneliness and unwanted isolation.



Kate Shurety

Acting Executive Director, Campaign to End Loneliness

Kate is Acting Executive Director of the Campaign to End Loneliness. Before taking on this role she was the Campaign's Director of Development and Communications. With twenty years' experience as a senior communications professional, she has led public awareness and behaviour change campaigns across the public and charity sectors. She is passionate about the need for user-centred design to drive innovation.



Richard Kramer

CEO, Sense

Richard was appointed Sense and Sense International Chief Executive in July 2018, having joined as Deputy Chief Executive in 2013.

Prior to joining Sense, Richard worked at Turning Point, the social enterprise organisation, for ten years. He held a number of director-level posts, including leading the business function, Connected Care, which involved service users in the design and delivery of services across England.

A qualified solicitor, Richard has worked for public affairs consultancy NCVO, and was Mencap's Head of Campaigns for four years. Richard was also a trustee of Respond for ten years. He is currently a director of Whitefield Academy, which supports children with specialist educational needs, a board member of the Campaign to End Loneliness and vice-chair of the Disabled Children's Partnership.



Lauren White-Miller

Senior Families and Communities Officer, West Suffolk Council

Over the last decade Lauren's work has been focussed on getting the best from and for individuals and communities, ranging from coaching conversations, through to co-designing strategic plans around health and social care. Wearing 'different hats' over the years Lauren has worked with a diverse range of people, groups and organisations with Asset Based Community Development unpinning the work she fulfils. More recently she has led the creation and expansion of LifeLink, a social prescribing scheme, which focusses on improved wellbeing, social connectivity and reducing demand on our frontline services. Lauren has led on this innovative project since 2017 and has seen first-hand the positive results for services, communities and individuals. Lauren is passionate about the value of human connection and the power of local people, groups and organisations. LifeLink proves that with the right community approach and having the right conversation, lives can be changed for the better.



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13:30-13:50

Janet Wheatley

Chief Executive, Voluntary Action Rotherham

Janet is Chief Executive of Voluntary Action Rotherham (VAR) supporting over 1400 Voluntary and Community groups and 49,000+ volunteers in Rotherham. Her involvement with the Voluntary and Community Sector spans 30 years and includes representation on a number of Boards/ Advisory groups within Rotherham, regionally and nationally.

Since 2012 VAR, with Rotherham CCG, has operated two types of Social Prescribing Services (SPS) working with GP's and Long Term Condition Patients and the local Mental Health Trust and service users. Both schemes refer people to voluntary and community support and activities in their area. Research shows significant improvements in people's wellbeing and quality of life, especially in relation to loneliness, and reductions in use of services. Rotherham is seen as a national leader for Social Prescribing and has received significant national attention and awards. Recently the scheme has expanded to pilot developing a process for Personal Health Budgets for Social Prescribing, a multi-agency locality pilot tackling loneliness and isolation, and a new model for Primary Care Network Social Prescribing Link workers.



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13:50-14:10

Katy Taylor

Group Commercial & Customer Director, Go-Ahead Group

Katy leads the commercial development, customer experience, corporate affairs and strategy across Go-Ahead's 13 bus and rail companies worldwide, working with brands including Southeastern, Thameslink, Brighton & Hove Buses and Go North East. Katy also leads the Future of Transport strategy at Go-Ahead, looking at Mobility as a Service, Demand Responsive Transport and active travel initiatives.

Prior to Go-Ahead, Katy spent over 20 years leading customer focussed transformation in financial services, media and leisure, including director level roles at Kroll, VTB Bank and IG Group.

Katy is a keen runner and the owner of a small tortoise called Flash.



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Anna Garrod

Head of Health and Resilience, British Red Cross



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15:10-15:30

Sophie Andrews OBE

Chief Executive, The Silver Line

Sophie Andrews was appointed as Chief Executive of The Silver Line in September 2012. She joined from the NSPCC where she was Head of Volunteering.



Thank you for attending our conference.

We hope you found the day interesting and insightful. Speaker presentations will be made available to download on completing the post show survey which will be emailed to you within one week after the event.

We wish you a safe journey home.

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