



# Delivering high quality care to patients within existing budgets

Helen Wells – Deputy Director of Finance

# Introduction

- Deputy Director of Finance at Walton Centre NHS Foundation Trust;
- The Walton Centre – only standalone specialist Neuroscience in the country;
- Trust has received 2 consecutive outstanding CQC ratings;
- History of strong financial performance with Trust having lowest financial risk rating.



# Context/ Background

- Increasing demands and patient expectations on NHS within limited resources;
- Balancing act to ensure high quality, safe services are delivered whilst delivering financial targets are met.



# How to deliver

- Patient and their families at the heart of everything we do;
- Clinical and operational staff engagement;
- Finance as integral part of management team (more than just the numbers!);
- Information not data!
- Benchmark;
- Often doing the right thing will result in efficiencies.



# Personal tips for success

- Be patient;
- ‘Walk a mile in their shoes’
- Honesty/ Openness;
- Compromise;
- Work as a team;
  
- **INVOLVE CLINICAL & OPERATIONAL STAFF**



# Examples of success

- Quality Improvement Programme introduced rather than Cost Improvement Programme;
- Change in prescribing – ensured equity of care and outcomes whilst also delivering savings;



# Moving forward

- Working in unprecedented times;
- Significant changes to finance regime – short term and likely to be longer term;
- Unclear on what the future financial regime will be;
- However is clear that relationship between finance and clinical/ operational staff remains key.

- Thank you
- Any questions?

