



Government
Events

The Future of Safeguarding in the Voluntary Sector Event 2020

Tuesday 20th October 2020

Event Guide



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For this Conference, you are entitled to 8 CPD points.



Welcome Letter

Dear Delegate,

Welcome to Improving The Future of Safeguarding in the Voluntary Sector Event 2020.

In June 2019, the Charity Commission launched an advice line for charity whistleblowers in response to recent criticism of previous handling of whistleblowing. Callers receive confidential advice and guidance on how to report serious incidents about voluntary organisations, including whether a concern needs to be raised with the Commission.

The introduction of a whistleblowing hotline comes at a time when safeguarding in the voluntary sector is becoming an increasingly widespread concern, with a 38% increase in incidents reported by charities from 2018-2019, compared to 2017-2018, and 48% of whistleblowing concerns received by the Charity Commission in 2018-2019 relating to safeguarding concerns.

In addition to protecting individuals involved in the activities of charities, there are also wider concerns surrounding the adherence of staff and volunteers to safeguarding frameworks, with regulatory compliance cases reported to the Commission rising by nearly 20% between 2008 and 2017.

Ongoing safeguarding concerns in charities also has a further impact on the voluntary sector by affecting levels of public trust in the sector, with 62% of respondents in the Commission's 2018 public trust in charities report citing recent news stories as to why their trust in charities has decreased. The damage of a perceived lack of effective safeguarding has resulted in the voluntary sector now being less trusted by respondents than the average man or woman in the street.

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We hope you have a rewarding and enjoyable day.

Yours Truly,

David Blake
Government Events



Agenda AM

09:00-09:40 **Online Registration**

09:40-09:50 **Chair's Welcome Address**

Rebecca Kennelly, Director of Volunteering, Royal Voluntary Service

09:50-10:10 **Keynote Address: Understanding Safeguarding Expectations and Responsibilities**

Amy McLeod, Head of Safeguarding & HR Compliance, Age UK

10:10-10:30 **Case Study: Co-Producing Safeguarding Practices**

Gayle Lowery-Jones, Director of Operational Services, Hestia

Melissa Payne, Volunteer and Ex-Service User, Hestia

10:30-10:50 **Question and Answer Session**

10:50-11:20 **Breakout Networking Session**

11:20-11:35 **Comfort Break**

11:35-11:55 **Keynote Address: Supporting Senior Staff and Trustees in Reporting Serious Incidents to Regulatory Bodies**

Jo Steel, Consultant, Bridgehouse Company Secretaries

11:55-12:15 **Case Study: Addressing Issues in Workplace Culture to Improve and Tackle Challenges in Safeguarding Practices**

David Derbyshire, Director of Practice Improvement, Action for Children

12:15-12:35 **Case Study: Tailoring Safeguarding Services to Support LGBT+ Children and Young People**

Mo Wiltshire, Director of Education and Youth, Stonewall

Catherine Bewley, Head of Sexual Violence and Young People's Services, Galop

12:35-12:55 **Questions and Answers Session**

12:55-13:40 **Lunch Break**

*Programme Subject to Change



Agenda PM

- 13:40-14:00 **Keynote Address: The Importance of Sharing Low-Level Concerns**
Adele Eastman, Senior Counsel, Safeguarding Unit, Farrer & Co
- 14:00-14:20 **Keynote Address: Developing Safeguarding Strategies through Multi-Agency Working and Participatory Approaches**
Jill Healey, Executive Director, ChildHope UK
- 14:20-14:40 **Case Study: Tailoring Safeguarding for Smaller Voluntary Organisations**
Vicky Ferguson, Safeguarding Lead, Chance for Childhood
- 14:40-15:00 **Questions and Answers**
- 15:00 **Chair's Summary and Close**

*Programme Subject to Change



Speaker Biographies (A-Z)

Catherine Bewley

Head of Sexual Violence and Young People's Services, Galop

Catherine Bewley is Head of Sexual Violence and Young People's Services at Galop, the UK's LGBT+ anti-violence organisation providing advocacy, support and helpline services for LGBT+ victims/survivors of domestic abuse, sexual violence and hate crime. As well as heading service delivery, partnership and strategic work around sexual violence and young people, Catherine is Designated Safeguarding Lead across Galop and heads Galop's advocacy and support work with LGBT+ children facing violence and abuse. Catherine is Chair of London's Rape Reference Group, the pan-London multi-agency independent advisory group to the MPS; a member of the London Chemsex Working Group; and a member of stakeholder groups for the MoJ end-to-end review of rape and the HMICFRS joint national inspection into rape. Catherine manages the first UK-wide research study into the experiences of LGBT+ survivors of sexual violence, due to deliver its findings in summer 2021.

David Derbyshire

Director of Practice Improvement, Action for Children

David is the Director of Safeguarding at Action for Children, one of the UK's largest children's charities and has now held this position for 12 years. David was formerly the Director of a successful voluntary sector consultancy service and prior to joining the voluntary sector has worked as a social worker, junior and senior manager in a number of London local authorities. David is a qualified social worker, teacher and project manager. David's specialist area of knowledge is child protection and safeguarding children. David also has much experience in replicating innovative service provision and leading a successful and current upturn in delivery of child mental and emotional health services. In his own time, David has found the wonder of running (or jogging to be more precise) in later years and continues to hope for the resurgence to former glories of Everton Football Club. He will try to mention neither unless asked!

Adele Eastman

ACAS Senior Counsel, Safeguarding Unit, Farrer & Co

Adele is a Senior Associate in Farrer & Co's Safeguarding Unit. Her expertise is grounded in the two policy reports that she researched and authored for the Centre for Social Justice (CSJ): on educational exclusion, and child protection and mental health. Adele advises charities (from a UK and overseas perspective), sports organisations and governing bodies, and schools, on a wide range of areas including best practice in safeguarding governance, safer recruitment, organisational culture, risk assessments, responding to concerns/allegations, handling safeguarding crises, safeguarding audits/reviews, the Independent Inquiry into Child Sexual Abuse, low-level concerns, peer-on-peer abuse, mental health issues, and on-line safety.

Adele has led on the development of ground-breaking guidance on low-level concerns, and has devised a peer-on-peer abuse toolkit with Dr Carlene Firmin and other experts; she is a member of the DCMS led Domestic Charity Safeguarding Programme Group which has overseen the implementation of new safeguarding measures for domestic charities. Adele is a member of the Board of the CSJ; is an adviser to the Board of Trustees of UP Unlocking Potential and sits on the Advisory Panel of the charity IntoUniversity. She was previously a Governor of an academy in London, and a Trustee of a grant-making charity.

Vicky Ferguson

Safeguarding Lead, Chance for Childhood



Jill Healy

Executive Director, ChildHope UK

Jill has worked on international development and social justice issues for over twenty-five years. Her experience ranges from direct engagement with children and communities to influencing senior decision makers, and she has lived and worked in Malawi and Tanzania. Jill's employment history includes The Children's Society, VSO (as a volunteer, Country Director, Head of National Volunteering and supporting the International Citizen Service programme) and the Greater London Authority, and she's been Executive Director of ChildHope since 2011. ChildHope is committed to local organisations leading the safeguarding and development agenda in Africa and Asia, which has led to the creation of the South2South Safeguarding Network. This group of expert practitioners is dedicated to building safeguarding approaches that respond to the contextual needs, experiences and opinions of children and adults. People's participation in developing safeguarding solutions is Jill's particular focus as a co-chair of the Bond safeguarding working group, established in 2018.

Rebecca Kennelly

Director of Volunteering, Royal Voluntary Service

Rebecca Kennelly is Director of Volunteering for Royal Voluntary Service, one of the country's largest volunteering organisations. She is responsible for managing the charity's volunteers and for delivering the NHS Volunteer Responders scheme which was set up at the outbreak of the pandemic to protect the NHS and those vulnerable to COVID-19. Since joining Royal Voluntary Service five years ago, Rebecca has significantly grown the charity's volunteered services as well as developed a distinct volunteer philosophy and charity wide volunteering programs. Rebecca also holds responsibility for safeguarding within the charity and has re-modelled the charities response to safeguarding making 'safeguarding everyone's business'

Prior to joining the charity four years ago, Rebecca was CEO of an infrastructure charity for 11 years, working in the areas of community work, homelessness, mental health, older people and youth work. Rebecca in her personal life is a committed volunteer and community advocate currently Chairing Hampshire and Isle of Wight Community Foundation; is a trustee of a local Homelessness charity; and is management Committee Member for the Campaign to End Loneliness. Rebecca enjoys working with communities and people and has a strong passion for championing sustainable community solutions.

Gayle Lowery-Jones

Director of Operational Services, Hestia

Gayle has been at Hestia since 2014 and became Director of Operations and the organisational safeguarding Adults lead in 2016. Gayle is passionate about safeguarding and Chairs the London Housing, Care and Support Safeguarding Forum. She is specifically interested in supporting service users to understand abuse and neglect and how the sector can support them to be empowered by safeguarding. Gayle previously worked for St Mungo's since 2001 and her previous roles included leading St Mungo's national expansion programme, securing and implementing over £25m of new business across the South West. Gayle was previously the Substance Use Team Regional Manager for St Mungo's, heading up organisational clinical governance around needle exchanges, BBV clinics and substitute prescribing provision and advising the organisational Alcohol Working Party. Gayle started her professional career as a volunteer with a small independent charity and is dedicated to supporting volunteers to bring their experience to Hestia and in empowering service users to co-produce services with us. Gayle is a Psychology graduate, a qualified trainer and holds numerous Health and Social Care vocational qualifications.

Amy McLeod

Head of Safeguarding & HR Compliance, Age UK

Amy joined Age UK in September 2019, prior to this she managed a local Safeguarding Adults Board. As a Board Manager Amy encouraged and supported partner organisations to work collaboratively to identify risks and implement joint projects to prevent harm to adults at risk. She also commissioned and managed Safeguarding Adult Reviews, enabling lessons to be identified and improvements in practice to be made. Amy has spent a large part of her career in policing, again with a focus on partnership working. Most notably Amy led a program of work that changed the way Police and Mental Health services respond to people in crisis, ensuring the person in need receives the response that is best for them at the time they need it. In her current role Amy is passionate about delivering safe services to support older people, especially those who are marginalised, isolated and most at risk. Amy works alongside colleagues from across the charity to raise awareness of the risks facing older people and to ensure that all programmes minimise any risks of harm.



Melissa Payne

Volunteer and Ex-Service User, Hestia

Melissa Payne is a Hestia volunteer, BLF member (Better Lives Forum) and also an ex service user. She enjoys being a volunteer and finds the work she has done and still does very rewarding. Hestia was a great support while she was a service user and the help and guidance she received was beyond my expectations. During Covid-19, Hestia have been great at keeping in touch on a regular basis. She has managed to maintain contact with BLF members through Zoom and she has also been able to volunteer remotely.

Jo Steel

Consultant, Bridgehouse Company Secretaries

Jo is an experienced Chartered Secretary who works as a consultant with Bridgehouse Company Secretaries, where her specialism is providing governance support and advice to a range of not-for-profit, public sector and charitable organisations. She is also the Company Secretary for the Andrew Simpson Sailing Foundation, a charity which gives young people life changing opportunities on the water through community sailing programmes, volunteer training and grants. After obtaining an upper second-class degree in Law from the University of Liverpool, she started her career and governance training at the British Marine Federation before moving on to become Company Secretary at CityWest Homes Ltd, the then social housing arm of Westminster City Council. She joined Bridgehouse Company Secretaries in 2013 and enjoys the variety and flexibility that comes with working with a leading governance services provider. In her spare time, when not busy with her young family, she enjoys watching football, going to pop concerts and holidays!

Mo Wiltshire

Director of Education and Youth, Stonewall

Mo Wiltshire joined Stonewall as Director of Education and Youth in January 2019. She leads a team working with Schools, Colleges, Local Authorities, youth organisations and young people to work towards a world of acceptance without exception. Stonewall is Britain's leading charity for lesbian, gay, bi and trans equality, working to devise and implement campaigns and lobby governments to change laws to ensure everyone, everywhere, is free to be themselves. Prior to this role, Mo had a 20-year career working in the Students' Union movement, (registered charities working with and for students to support community building and changemaking), most recently as Chief Executive of Kings' College London Students' Union. Mo was National Student Action Network for Amnesty International when at University was later a trustee for the national youth charity Changemakers (now merged with Foyer Federation) and has just finished her term of office as Chair of Governors at her children's primary school.



Delegate List

AQA, *Head of Exams Integrity and Inspection*
AQA, *Director*
Archbishops' Council, *Provincial Safeguarding Adviser*
Arts Council England, *Relationship Manager, Arts Council England*
Association of Jewish Refugees, *Head of HR*
Association of Jewish Refugees, *Head of Social Work*
Autism Anglia, *CEO*
Autism Anglia, *Director of Adult Services*
Autism Hampshire, *Area Manager*
Avenues South East, *Group Director of Operations*
Barnardo's, *Children's Service Manager*
Ben Automotive & Allied Trades Benevolent fund, *Head of Support Services*
Bible Society, *Director of Media*
Blind Veterans, *Head of Applied Practice*
Breast Cancer Now, *Head of Personalised and Specialist Support Services*
Bridgehouse Company Secretaries, *Company Secretarial Assistant*
British Council, *Global Senior Safeguarding Manager*
BYM, *Head of Events & Committee Services*
Cats Protection, *HRBP*
Cherwell District Council, *Safeguarding Officer*
Children and Families Across Borders, *Senior Social Worker*
Coach Core Foundation, *Chief Executive Officer*
Combatt Stress, *Medical Director*
Cruse Bereavement Care, *National Designated Lead for safeguarding*
Dimensions (UK) Ltd, *Head of Quality and regulation*
Dimensions (UK) Ltd, *Policies, Compliance & Safeguarding Manager*
Emmaus UK, *Learning and Development officer*
Essex Wildlife Trust, *Head of People and Culture*
FIGO House, *Senior Project Manager*
FitzRoy, *Head of Operations*
FitzRoy, *Head of Quality*
Five Rivers Child Care Ltd, *Deputy Head of Residential Services*
Five Rivers Child Care Ltd, *Head of Residential Services*
Framework Housing Association, *Service Director Housing*
General Medical Council, *Head of Quality Development and Assurance*
General Medical Council, *Business Manager, General Medical Council*
Gingerbread, *Peer Support Manager*
Girlguiding, *Safeguarding Practitioner*
Girlguiding, *Safeguarding Project Manager*
Humankind, *Director for London and the South - Humankind*
Ice Benevolent Fund, *Head of Casework and Services*
Islamic Relief Worldwide, *Head of Governance*
KIDS, *National Safeguarding Lead*
Leonard Cheshire, *Regional Manager North 2*
Leonard Cheshire, *Regional Manager North 1*
Leonard Cheshire, *National Volunteering Development Manager*
Lloyds Bank Foundation, *Head of Service Delivery*
Macmillan Cancer Support, *Safeguarding Coordinator*
Macmillan Cancer Support, *Safeguarding & Welfare Manager*
Magenta Living, *Specialist Housing Service Manager*
Marie Curie, *Head of Safeguarding*
Marie Curie Hospice, *Social Worker*
Mental Health Foundation, *Project Manager and Designated Safeguarding Officer*
Motor Neurone Disease Association, *Head of Region*
NAHT, *Educational Adviser*



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Natural England, *Health & Safety Senior Adviser*
Natural England, *Health & Safety Team Leader*
Natural England, *Volunteer Support Team Leader*
Natural England, *National Operations Director*
Orbis UK, *Governance & Compliance Manager*
Origin Housing, *Director of Operations*
Outward, *Director of Care & Support*
PDSA, *Safeguarding Manager*
Practical Action, *International Director*
Practical Action, *Head of People and Culture*
Progress Housing Group, *Training Coordinator*
Prostate Cancer UK, *Head of Clinical Services*
RNIB, *RNIB Director of Care, Education and Safeguarding*
RNIB, *Interim Head of Safeguarding*
Royal Hospital for Neuro-disability, *Team Lead Social Work*
Royal National Institute of Blind People (RNIB), *Safeguarding Business Support Officer*
Royal National Institute of Blind People (RNIB), *Business Support Officer*
Royal National Institute of Blind People (RNIB), *Safeguarding Training Officer*
Royal National Institute of Blind People (RNIB), *Safeguarding Case Manager*
Royal National Lifeboat Institution (RNLI), *Safeguarding Officer*
Samaritans, *Assistant Director Branch and Volunteer Services*
Samaritans, .
Schumacher College, *Learning Community Coordinator*
Scope, *Head of Safeguarding*
SGSA, *Regional Inspector*
St Anne's Community Services, *Quality & Safety Lead*
St Barnabas House, *HEAD OF FAMILY SERVICES*
St Paul's Girls' School, *Deputy Head, Director of Pastoral Care*
Thames Hospice, *Head of Patient & Family Support, Operational Safeguarding Lead*
The Air Ambulance Service, *Safeguarding Manager*
The Avenues Trust Group, *CEO*
The Basildon Upper Academy, *Deputy Designated Safeguarding Person*
The British Council, *Global Head of Safeguarding*
The Fremantle Trust, *Director of Care Quality and Compliance*
The Leprosy Mission International, *Safeguarding Advisor*
The Leprosy Mission International, *Head of People*
The Meath Epilepsy Charity, *Head of HR & Operations*
The Meath Epilepsy Charity, *CEO*
The Meath Epilepsy Charity, *Registered Manager*
The YOU Trust, *Quality and Operations Director; Quality*
The YOU Trust, *Quality and Operations Director*
TREE AID, *Risk & Compliance Manager*
Ty Bron Afon, *Head of Community Services*
WDP, *Head of Quality and Compliance*
WDP, *Medical Director*
WDP, *L&D Officer*
West London Mission, *Deputy CEO*



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Our Future Events

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[The Preventing Child Sexual Exploitation Conference](#)

9th February 2021, Online

[The Children in Care Conference 2021](#)

11th February 2021, Online

[The Dementia Care Conference 2021: Working Towards Integrated Care](#)

4th March 2021, Online

[The Adult Social Care Conference 2021](#)

10th March 2021, Online

For any enquiries, please call 0330 0584 285 or email Enquiries@governmentevents.co.uk



Thank you for attending our conference.

We hope you found the day interesting and insightful. Speaker presentations will be made available to download on completing the post show survey which will be emailed to you within one week after the event.

We wish you a safe journey home.

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