



Government
Events

The National Homelessness Event 2021

Tuesday 26th January 2021

Event Guide





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For this Conference, you are entitled to 8 CPD points.



Welcome Letter

Dear Delegate,

Welcome to The National Homelessness Event 2021.

While Covid-19 has affected everyone in the UK, homeless people and those at risk of homelessness have been disproportionately affected. During the first lockdown in England and Wales about 5,400 rough sleepers were moved into temporary accommodation. However, despite this action, there has been a reported rise in homelessness since the beginning of the Covid-19 crisis, and subsequent lockdowns have not seen the same action.

- In response to Covid-19 the MHCLG has brought forward £160m of its four-year rough sleeping services budget to be spent in 2020
- The Government plans to build 6,000 housing units to house rough sleepers in the wake of Covid-19
- In November 2020, the Chancellor announced an additional £250 million for councils to tackle rough sleeping
- In late 2019, there were an estimated 360,000 homeless people in the UK, 165% more than in 2010
- It is estimated that 80% of homeless people have a mental health issue and over 60% struggle with substance misuse

In order to protect the vulnerable and put an end to rough sleeping in the wake of Covid-19, many local authorities and voluntary organisations reassessing their strategies and partnerships. At The National Homelessness Event 2021 you will hear from key organisations how homelessness will be tackled post-Covid-19. Today you will listen to a series of best practice case studies and have the opportunity to network with colleagues from across the public and voluntary sectors who are working to support people experiencing or at risk of homelessness.

If you have any technical issues, please get in touch with our technical team through the support button at the top of the EventsAir platform.

We hope you have a rewarding and enjoyable day.

Yours Truly,

David Blake
Government Events



Agenda AM

09:00-09:50 **Online Registration**

09:50-10:00 **Chair's Welcome Address**
Rick Henderson, CEO, Homeless Link

10:00-10:20 **Keynote Address: Securing Safe Housing For All Through Effective Housing Support And Services**
Polly Neate, Chief Executive, Shelter

10:20-10:40 **Case Study: Homes for Cathy: The Role of Housing Associations in Preventing and Ending Homelessness**
Michael Newey, Group Chief Executive, Broadland Housing Group and Non-Executive Director, Homes for Cathy

10:40-11:00 **Question and Answer Session**

11:00-11:15 **Comfort Break**

11:15-11:35 **Case Study: Preventing Homelessness Among LGBT+ Youth Through Effective Services and Support**
Steven McIntyre, Chief Executive, Stonewall Housing

11:35-11:55 **Case Study: Effectively Supporting Black, Asian and Ethnic Minority Individuals Experiencing Homelessness on a Local Level**
Councillor Jennifer Braithwaite, Deputy Leader of the Council and Cabinet Member for Housing and Homelessness, Lambeth Council

11:55-12:15 **Questions and Answers**

12:15-13:00 **Lunch Break**

*Programme Subject to Change



Agenda PM

- 13:00-13:20** **Improving Mental Health Outcomes For People Experiencing Homelessness Through The NHS Long Term Plan**
Professor Tim Kendall, National Clinical Director for Mental Health, NHS England
- 13:20-13:40** **Case Study: Managing Life Course Transitions To Prevent Homelessness**
Neil Munslow MBE, Active Inclusion Service Manager, Newcastle City Council
- 13:40-14:00** **Case Study: Supporting Women Experiencing Homelessness Through Specialist Services And Strategies To Improve Outcomes**
Kellie Murphy, Service Director – East Region & Move On and Resettlement, St Mungo's
- 14:00- 14:20** **Questions and Answers Session**
- 14:20- 14:30** **Comfort Break**
- 14:30-15:00** **Breakout Networking**
- 15:00-15:20** **Keynote: Effectively Creating Local Services For People With Multiple Disadvantages**
Oliver Hilbery, Director, Making Every Adult Matter (MEAM)
- 15:20-15:40** **Case Study: Supporting People at Risk of Homelessness: Targeted Support and Adapting to Covid-19**
Chris Keating, Operations Director and Deputy CEO, Connection Support
- 15:40- 16:00** **Questions and Answers Session**
- 16:00** **Chair's Summary and Close**
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Speaker Biographies (A-Z)

Councillor Jennifer Braithwaite

Deputy Leader of the Council and Cabinet Member for Housing and Homelessness, Lambeth Council

Professionally, I am a solicitor specialising in leasehold law (Leasehold Enfranchisement) and having been a councillor for over 10 years am currently the Deputy leader of Lambeth leading on Housing and Homelessness. Working, not only to improve Lambeth's housing services but also to improve the standard of homes within the private rented sector and with our Registered Provider partners

Being made homeless as a child has influenced my political views and professional career. It is my fundamental belief that a secure, affordable, safe home is a fundamental right of all citizens.

The Covid-19 Pandemic has revealed inequalities within the UK no more so than in housing, exposing the vulnerabilities of those living in poorly maintained homes, overcrowded accommodation, in hostels and on our streets.

My parents were from the Windrush generation and experienced the harshness of overt racism when looking for a place to rent. I too experienced racism when flat hunting decades later. Sadly, many Black and other ethnic residents today experience prejudice (both interpersonal and systemic) when seeking accommodation and so I have a specific interest in the impact of race on homelessness.

Rick Henderson

CEO, Homeless Link

Rick is the CEO of Homeless Link and was appointed to that role in July 2012. He is a member of the government's National Rough Sleeping Advisory Panel and the London Mayor's Rough Sleeping Task Group. Rick also represents Homeless Link internationally, as a member of FEANTSA – the European homelessness network and the Housing First Europe Hub. Recently he was appointed as a Commissioner to sit on the Barking and Dagenham Commission on Domestic Violence. Rick is prolific on Twitter and somehow still manages to find the time to sing and play around with classic cars in his spare time.

Oliver Hilbery

Director, Making Every Adult Matter (MEAM)

Ollie is the Director of Making Every Adult Matter (MEAM) – the national coalition of Clinks, Homeless Link and Mind, with Collective Voice as an associate member.

MEAM was formed in 2009 to improve policy and services for people facing multiple disadvantage. Together the charities represent over 1300 frontline organisations and have an interest in the criminal justice, substance misuse, homelessness and mental health sectors.

Using the MEAM Approach, the coalition is helping local areas across the country to design and deliver effective, coordinated services for people facing multiple disadvantage. Its policy programme draws on this practical experience, bringing the voice of people facing multiple disadvantage and those who support them into the policy debate.

Prior to MEAM, Ollie worked at Homeless Link as Head of Policy, and before that on specific projects related to housing and migration. He has a strong interest in public policy and has held positions in local government and at a policy consultancy.

Chris Keating

Operations Director and Deputy CEO, Connection Support

Chris is the Operations Director & Deputy CEO of Connection Support, becoming CEO during February 2021.

Connection Support was formed 25 years ago to work alongside people to help them deal with life's challenges. It operates across Oxfordshire, Buckinghamshire and Milton Keynes engaging around 4000 people per year. It works to support people experiencing challenges including homelessness in all its forms, and mental health.

Connection Support works innovatively and proactively alongside local government, health and third sectors partners to create bespoke solutions to empower clients to gain and maintain housing and independence.



Chris has been working within homelessness and refugee settlement for the past decade and has a history of designing and building new services to meet local and national needs, including co-creating projects alongside the Home Office and MHCLG.

Professor Tim Kendall

National Clinical Director for Mental Health, NHS England

Tim Kendall was appointed as National Clinical Director for Mental Health for the NHS in England in April 2016, providing clinical advice and strategy in mental health across government and the NHS. Tim chairs a number of national committees to implement the MH Five Year Forward View and The Long Term Plan and leads programmes around impact of COVID, suicide reduction, talking therapies and digitalisation. He was chaired of the international steering group and compere for the inaugural Global Ministerial Summit on Mental Health, hosting the Duke and Duchess of Cambridge, in London in October 2018.

Tim is also Director of National Collaborating Centre at Royal College of Psychiatrists and University College London (UCL) since 2001, where he chaired the first ever NICE guideline - on schizophrenia. He has facilitated the production of 30 or more NICE guidelines since. Tim has published widely, awarded the 2004 Lancet Paper of the Year and is visiting Professor at UCL since 2009. He has been invited to consult to a diverse range of foreign governments.

Tim continues work as consultant psychiatrist for the homeless in Sheffield. He is a strong advocate for inclusion of people with lived experience and convened the first ever Expert Reference Group for NICE which included lived experience members.

Steven McIntyre

Chief Executive, Stonewall Housing

Neil Munslow MBE

Active Inclusion Service Manager, Newcastle City Council

Neil Munslow is the Service Manager: Active Inclusion for Newcastle City Council, where he has worked since 1989. Neil is responsible for the coordination and delivery of services in Newcastle that provide the foundations for a stable life: somewhere to live, an income, financial inclusion and employment.

Neil chaired the Eurocities Homelessness Group between 2009 and 2011. Newcastle was the Government's 2008 Regional Homelessness Champions 2009 Rough Sleeping Champions and made an Early Adopter Homelessness Prevention Trailblazer in 2016. In 2019 Newcastle entered in to a partnership with Crisis to be the city that ends homelessness.

Neil was awarded an MBE for services to local government in 2011.

Kellie Murphy

Service Director – East Region & Move On and Resettlement, St Mungo's

Kellie started working with people who were vulnerably housed in 1999. Since then she has worked in a range of both front line, management and senior leadership positions in Local Authorities, Broadway and St Mungo's. Kellie is responsible for the culture and quality of a range of services for vulnerable people and is passionate about creating safe spaces for staff and clients to reach their goals and aspirations. As the Matrix Lead for Women's Services, Kellie supports the work of our Women's Strategy Manager to encourage all our staff and services to be aware of and confidently respond to the specific needs of women who are or who have experienced homelessness.

Polly Neate

Chief Executive, Shelter

Polly Neate CBE is CEO of Shelter, the housing and homelessness charity. She is a prominent commentator in the media and on platforms as diverse as the Oxford Union and the first Women's March London, on housing, social justice, leadership and feminism. She was previously CEO of Women's Aid and, before that, Executive Director at Action for Children. She is a trustee of Agenda, the alliance for women and girls at risk. She was overall winner of the Social CEOs award for best charity CEO in social media 2019 and can be followed on Twitter @pollyn1 and Instagram @pollyatshelter. Polly was awarded a CBE in the 2020 New Year Honours List.



Delegate List

Abri, Housing Manager
Abri, Community Investment Team Leader
Abri, Operational Readiness Manager
Aquarius, Outreach Worker
Aquarius, Senior Practitioner Hospital and Homeless
Aquarius, Services Manager
Aquarius, Outreach worker
Ashford Borough Council, Rough Sleeper Coordinator
Ashford Borough Council, Tenancy Sustainment Officer
Ashford Borough Council, Tenancy Sustainment Officer
ASPH NHS Foundation Trust, Associate Director MES
Barnardo's, Development Manager
Bassetlaw District Council, Housing Needs Co-Ordinator
British Red Cross, Emergency Response Operations Manager
British Red Cross, Operations Manager - IL
British Red Cross, Emergency Response Officer
Bromford Housing, Supporting homelessness
Cambridgeshire Constabulary, Police Constable
Cambridgeshire Constabulary, Police Sergeant
Central Bedfordshire Council, Head of Housing Solutions
City of London Police, Inspector
City of London Police, tbc
City of London Police, tbc
CoLab, Director of Learning & Innovation
Colchester Borough Homes, Head of Housing Options
Colchester Borough Homes, Housing Strategy Officer
Copeland Borough Council, Housing Strategy and Inclusion Officer
Croydon Health Services NHS Trust, Matron
Croydon Healthcare NHS Trust, Lead GP Rainbow Health Centre
East Riding of Yorkshire Council, Senior Housing Strategy Officer
Flagship Group, Managing Director Hopestead
Flagship Group, Head of Operations
Flagship Group, Director Business Growth
Forward Leeds, Team Manager
Forward Leeds, Street Support Team
Forward Leeds, Complex case worker
Galliard Homes Limited, Group HR Director
Galliard Homes Limited, HR Coordinator
GLASGOW CITY COUNCIL, TEAM LEADER HOMELESSNESS COMPLEX NEEDS
Hertfordshire Partnership Foundation NHS Trust, Service Line lead
Hope into Action Reading, Empowerment Workers
Hope into Action Reading, Empowerment Workers
Housing Options Team Swale Borough Council, Rough Sleeper Manager
Housing Options Team Swale Borough Council, HOSUING OPTIONS MANAGER
Inspire North, Head of Development
KCC - 18+ CARE LEAVER SERVICE, Personal Advisor (Housing Specialist) – Housing Support Team |
KCC - 18+ CARE LEAVER SERVICE, Team Leader - Housing Support Team and Project Coordinator - KCC At Risk and Homelessness Project
Kent County Council Care Leavers Service, Team Leader Housing Support and Project Coordinator
Kent County Council Care Leavers Service, Personal Advisor (Housing Specialist)
Leicester City Council, Councillor
Leicestershire County Council, Participation Team Manager
Leicestershire County Council, Susan-louise.hope@leics.gov.uk
London Borough of Camden, Homelessness Prevention Manager



Government Events

London Borough of Lambeth, *Deputy Leader for the Council*
London Borough of Redbridge, *Housing Solutions Team Leader*
London Borough of Redbridge, *Head of Housing Solutions*
London Borough of Waltham Forest, *Interim Assistant Director MASH and Corporate Parenting*
London City Mission, *Ministry Leader - Webber Street/Hope Community Homes*
Longhurst Group, *Head of Care and Support*
Longhurst Group, *Head of Care and Support*
Mac Millan, *Engagement & Volunteering Manager – London*
Marie Curie, *RGN Homelessness Project*
MerseyCare - NHS, *community hub manager, addictions*
Milton Keynes Council, *Homelessness Prevention Manager*
Mole Valley District Council, *Councillor*
National Lottery Community Fund, *Head of Knowledge & Learning*
NHS Calderdale Clinical Commissioning Group (CCG), *Project Coordinator*
NHS Dorset CCG, *Senior Partner, South Coast Medical Group*
Norfolk And Suffolk Nhs Foundation Trust, *Community Manager*
Norfolk And Suffolk Nhs Foundation Trust, *Community Manager*
Norfolk And Suffolk Nhs Foundation Trust, *Community Manager*
North Herts District Council, *Councillor*
North Herts District Council, *Councillor*
North Tyneside Council, *Housing Options Manager*
Oxford City Council, *Commissioning Support Officer*
P3 Charity, *Service Coordinator*
Plymouth Community Homes Limited, *Area Housing Manager*
Plymouth Community Homes Limited, *Housing Choices Manager*
Preston City Council, *Elected Member*
Radian, *Business Improvement Manager*
Rosebery Housing Association, *Tenancy Sustainment Officer*
Rother District Council, *Head of Housing*
Royal Borough of Greenwich, *Allocations and Temporary Accommodation Services Manager*
Royal Borough of Greenwich, *Head of Housing Inclusion & Support Service*
Royal Borough of Kensington & Chelsea, *Housing Policy Officer*
Rugby Borough Council, *Head of Communities & Homes*
Rugby Borough Council, *Community Advice and Support Team - Team Leader*
Rugby Borough Council, *Community Advice and Support Team Manager*
Sandwell MBC, *Nigel_collumbell@sandwell.gov.uk*
Sandwell MBC, *Business Manager Housing Solutions*
Sedgemoor District Council, *Strategic Housing Manager*
Sedgemoor District Council, *Housing Advice Manager*
Sevenoaks District Council, .
Shelter, *Head of Local Services (South)*
Shropshire Council, *Service Manager - Housing and Occupational Therapy*
Solihull Community Housing, *Housing Services Manager - Delivery*
Solihull Community Housing, *Homeless and Housing Options Manager*
Southwark Council, *Policy and Change Officer*
Southwark Council, *Programme, Policy and Change Manager*
Spelthorne Borough Council, *Housing Strategy and Policy Officer*
St Anne's Community Services, *Area Manager*
Stevenage Borough Council, *Housing Options Manager*
Stevenage Borough Council, *Housing Supply Manager*
Stevenage Borough Council, *Operations Manager- Providing Homes*
Stevenage Borough Council, *Lettings & Temporary Accommodation Manager*
Surrey County Council, *Youth Homeless Advisor*
The London Borough of Hounslow, *Borough Councillor*
Triodos Bank, *Team Manager, Social & Cultural Team, Triodos Bank*
University of Leicester, *Head of College Life Sciences*
University of Leicester, *Operations Manager The Bridge*
Wandsworth Borough Council, *Parliament Member for Housing*



Government Events

Wandsworth Borough Council, *Assistant Director (Housing Services)*

Wandsworth Labour Party, *Housing Speaker*

Warwickshire Police, *Police Inspector*

Wellingborough Borough Council, *Councillor for the Borough of Wellingborough*

West Berkshire Council, *Liberal Democrat Councillor*

Worcestershire Children First, *Personal Adviser*

Worcestershire Children First, *Care Leavers Team Manager*



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11th March 2021, Online

[The Adult Social Care Conference](#)

30th March 2021, Online

[Supporting Disadvantaged Families: Building Better Futures and Improving Social Mobility](#)

27th April 2021, Online

For any enquiries, please call 0330 0584 285 or email Enquiries@governmentevents.co.uk



Thank you for attending our conference.

We hope you found the day interesting and insightful. Speaker presentations will be made available to download on completing the post show survey which will be emailed to you within one week after the event.

Government Events, 71-75 Shelton Street, Covent Garden, London,
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