



Counter Fraud Authority

Fighting fraud against the NHS: *together*

Sue Frith, Chief Executive Officer

Tackling Fraud in the Public Sector 2021 – 27 April 2021

My ask of YOU



Counter Fraud Authority

If I've done my job properly can you please, in return:

- **join** our social media network?
- share or engage with **at least one** message or post?

Who are we?



Counter Fraud Authority

The NHSCFA :

- leads and proactively supports the NHS to **understand, find, prevent and respond to** fraud.
- We assess NHS vulnerability to fraud, bribery and corruption annually
- We are part of the Government Counter Fraud Function.

What we've achieved so far



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- Introduced specific counter fraud financial targets for the whole NHS.
- **£180m** worth of fraud detected, recovered and prevented.
- Significantly improved our employee satisfaction metrics.

Working *together* as one counter fraud community

- COVID-19 crisis
- Government Counter Fraud Functional Standard
- Benchmarking reports
- Clue case management system (and much more)
- Fraud Prevention Guidance Impact Assessment
- Fraud reference guide – new content on cyber fraud

Working together as one counter fraud community (cont'd)

- Stakeholder Engagement strategy:
 - two-way communication and engagement
 - new monthly webinars, workshops, channels and relationships management
- Reaching out within and beyond the counter fraud community
- Data analytics

Case study – Stephen Day



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- Accountant working as a finance director at 3 NHS organisations
- Loss to the NHS £88,000
- Pleaded guilty
- Was sentenced to 11 years and 5 months' imprisonment on 15 April 2021
- NHSCFA and Greater Manchester Police



Case study – fraud risk management

- NHS Fraud risk assessment research
- Weaknesses identified
- NHSCFA delivered workshops
- Huge improvement
- Created resources to help organisations conduct risk-based local proactive work
- Aligned the NHS to the risk assessment methodology developed by GCFP

Our ambitions: Looking past the crisis to the future



Counter Fraud Authority

- Our strategy 2020-2023 – looking beyond COVID-19 as the crisis evolves into financial and other NHS pressures:
 - Lead and influence
 - Reduce fraud loss
 - Our people
 - Financial management
- Changes in the NHS landscape – working *together* with a *network* of partners to identify, prevent and address fraud risks from the outset

Any questions?

Please do follow us on social media
#together:

Twitter: [@NHSCFA](https://twitter.com/NHSCFA)

LinkedIn: [linkedin.com/in/nhscfa](https://www.linkedin.com/in/nhscfa)

Facebook: [@NHSCounterFraud](https://www.facebook.com/NHSCounterFraud)

Website: <https://cfa.nhs.uk/>

