

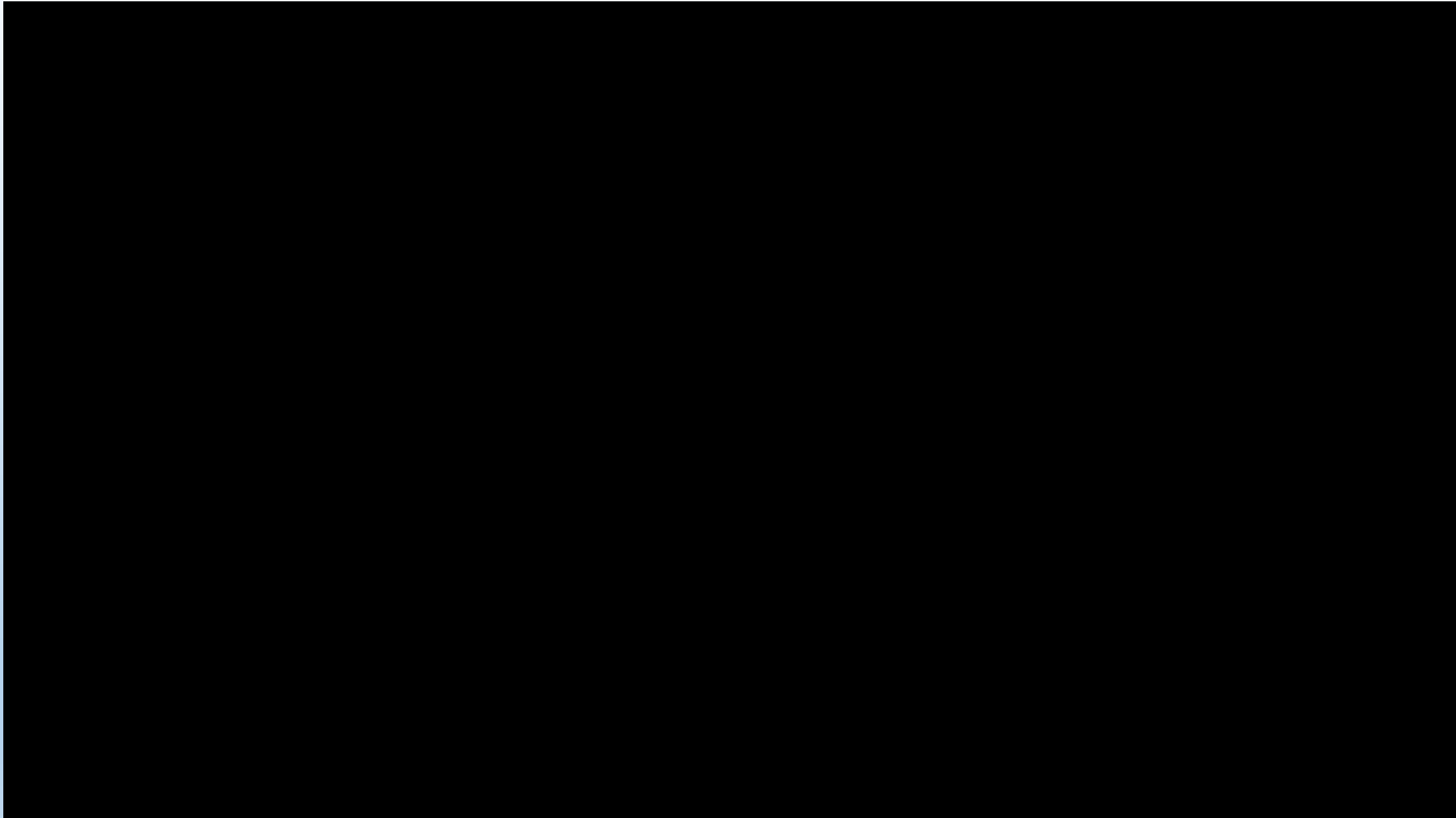
Jane Morton

Advanced Nurse Practitioner / Project Lead  
Homeless Health

North Staffordshire GP Federation

# Overview

- Small team – 1 ANP, 1 HCSW , 1 Driver / security
- Service currently 9-5 with one 6-2 shift
- Rota of visits across city
- Attached to rough sleepers outreach team
- Employed by the GP federation
- Joint funding
- Good local knowledge
- Access to both primary and secondary care records



# How have we attempted to break through complexities and discrimination in health systems to support socially excluded groups

- Flexible
- MDT
- Education
- Open
- Trust
- Small team
- No one is excluded
- IT access
- Joint approach
- Incentives

# Understanding existing health inequalities in local areas to develop the Community Outreach Vehicle

- Working with existing services identified possible venues and needs
- Networking with key staff
- Advertising the service
- Forged strong links with key NHS providers
- Support staff / patients to negotiate services



City of  
**Stoke-on-Trent**



National  
Probation  
Service



CONCRETE

**MAKING HOMELESSNESS HISTORY**

# Covid Response

- Cohorting
- Infection control advice
- Identifying accommodation
- Weekly Task force meetings
- Phone support
- Minimal F2F contact from other services
- Agile / flexible working
- Sharing information
- Homeless Link webinar
- Increased workload
- Reduced Staff
- GP registration

# Cohorting of Rough Sleepers in Covid – 19 conditions

Individual seen and verified by RST and asked if any Symptoms of C-19 ie new or worsening cough/ temperature / breathlessness

No Symptoms

Symptoms

Refer to Homeless Health team to check medical History for risk factors

Self isolate - specific accommodation

Covid Protect Has risk factors place shielding accommodation

No risk factors – gen. accommodation plus social distancing measures

Covid Care -Remote monitoring for worsening of Symptoms (use NHS 111 phone or online or Homeless health Team ) homeless health will also check clinical history



# Vaccination

- Obtained “bed lists” for each accommodation and list of those active on RST caseload
- Took vaccines out to pop up clinics to all hostels
- Advertised via RASG
- Incentives
- List of those requiring second vaccine then shared ahead of second round of vaccine clinic
- Some limitations – storage

# Way Forward

- Increased BBV testing as outreach
- Expanding to neighbourhood LA
- Make service sustainable
- Explore health peer mentors
- Wish List !! Intermediate care facility