

Key Insights into the Enforcement Conduct Authority

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How did we get here?



- 2014 reforms - Taking Control of Goods etc
- New CIVEA Code of Practice
- HOC Justice Committee & MoJ Review



ENFORCEMENT
CONDUCT
AUTHORITY



Background

- April 2020 **Publication of Collecting Dust by the Centre for Social Justice**
- November 2020 **High-level roundtable debate with Baroness Morgan and Lord Lucas, plus MOJ, debt advice, CSA**
- November 2020 **Rapid call for input by the Centre for Social Justice**
- **CIVEA offer plans for an 'Enforcement Commission'**
- January 2021 **Working Group established with Taking Control group**
- **Framework document for ECA drafted over 5 months**
- **Government ministers and SPADs kept informed throughout**



Principles

- **Independence - Upholding the principle of independence**
- **Ambition - continually drive improvements**
- **Proportionate - avoid burden or excessive restriction**
- **Collaboration - between the enforcement sector and the debt advice sector**
- **Transparency - a published annual report to the Secretary of State**



Objectives

- Raising standards
- Improving accountability
- Adjudicating complaints
- Recognising vulnerability and achieving fairness



Next steps

- An advisory panel will manage a consultant to establish as a limited company and run recruitment process
- Appointment of CEO, chairperson and board
- On-going engagement with Government and other stakeholders



Questions