

# Safeguarding Adults with Complex Needs

A 'Think Family' Approach

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# Overview

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- ❖ Case Study
- ❖ Responding to signs of abuse
- ❖ Developing processes & assessments
- ❖ How to incorporate a Safeguarding Culture
- ❖ Collaboration with internal & external partners



# 'A Think Family' Approach

- ❖ Think of a new way of approaching safeguarding concerns
- ❖ The Safeguarding Families team has been in its current structure for a year.
- ❖ It includes; Safeguarding Adults & Children, LD, Mental Health, Dementia, MCA/DoLS (LPS) specialists.
- ❖ It sits within corporate directorate.
- ❖ Worked on site throughout the year.
- ❖ Team Huddles Daily





# Developing Processes

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- ❖ QI Approach
- ❖ More working together
- ❖ Discussions within team morning meeting
- ❖ Multiple specialists involved with a clear lead
- ❖ Improved assessments brought in during the pandemic to make 'every contact count'.
- ❖ Utilising our systems in place - passports, referrals
- ❖ Assessments during presentation
- ❖ Passionate members of the team working together on joint

ALONE, WE CAN  
DO SO LITTLE;  
TOGETHER, WE CAN  
DO SO MUCH.

-HELEN KELLER



# Social Media Campaigns and It's Impact

- Ran campaign in 2020 with good engagement from other agencies
- Virtual meetings adding to challenges collaborating
- This year #SafeguardingTogether
- Engaged agencies
- Themes and Goals



The poster features a central image of a person's hand held up in a 'stop' gesture. The text is arranged around this image, with a key message in a black box at the top left. The NHS logo and the organization's name are in the top right. The main title 'SAFEGUARDING TOGETHER' is prominently displayed in the center. Below it, a blue banner says 'THINK FAMILY' with a hand icon. The campaign details are listed in a grid of colored boxes, and the hashtag #THHSAFEGUARDINGTOGETHER is at the bottom right.

**All staff have a responsibility to safeguard children and adults at risk of abuse or neglect in the NHS.**

The Hillingdon Hospitals NHS Foundation Trust

THE HILLINGDON HOSPITALS NHS FOUNDATION TRUST

**SAFEGUARDING TOGETHER**

**THINK FAMILY**

**Join our Safeguarding Campaign this November to raise awareness and help improve outcomes for all our patients.**

<b>Week 1</b> (1-5 Nov)	Mental health, Mental Capacity Assessments and DoLS
<b>Week 2</b> (8-12 Nov)	Dementia and Learning Disability
<b>Week 3</b> (15-19 Nov)	Safeguarding Adults with a focus on HAPUs and safe discharges
<b>Week 4</b> (22-26 Nov)	Safeguarding Children and Maternity

Join the conversation  **#THHSAFEGUARDINGTOGETHER**



# Case Study

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- ❖ 47 year old male with complex physical needs
- ❖ Presentation: Attended via ambulance to ED with dehydration, respiratory difficulty and malnourished appearance.
- ❖ Concerns around - neglect, financial abuse and cuckooing.