

Encouraging Victims to Speak Out and Report Crimes



Dr. Jackie Farquharson

Quality of Service

- The victims' journey is important and their satisfaction is determined by how well your service meets their expectations
- Those who have a positive experience will share that feeling with others.





How does this transfer to policing ?



Victims' Code


All victims of crime in England and Wales have rights:

- 


1 To be able to understand and to be understood
- 


2 To have the details of the crime recorded without unjustified delay
- 


3 To be provided with information when reporting the crime
- 

4 To be referred to services that support victims and have services and support tailored to your needs
- 


5 To be provided with information about compensation
- 


6 To be provided with information about the investigation and prosecution
- 

7 To make a Victim Personal Statement
- 

8 To be given information about the trial, trial process and your role as a witness
- 

9 To be given information about the outcome of the case and any appeals
- 

10 To be paid expenses and have property returned
- 

11 To be given information about the offender following a conviction
- 

12 To make a complaint about your rights not being met



Informing and Supporting

Thank you for reporting this crime to Dorset Police. We want you to feel reassured that there are teams committed to providing the best possible service to victims and witnesses of crime.



Reassuring victims of crime

What
happens next

Entitlements

Supporting
You

Other useful
information

High Risk Domestic Abuse Victims



Project Principles:

- Safety
- Respect
- Access
- Empowerment
- Confidence

Identifying Coercive and Controlling Behaviour

A lack of understanding in relation to coercive and controlling behaviour places the behaviour 'under the radar'.

(Robinson, Pinchevsky and Gutherie, 2015)



Gaslighting

Deliberately causing someone to doubt their sanity, creating feelings of confusion or powerlessness.

The effect of these behaviours include trauma, anxiety and depression.

Discreetly reporting crime

HM Government

SAFE SPACES

IF YOU NEED IMMEDIATE HELP
ASK FOR ANI

OR

ASK TO USE OUR SAFE SPACE
TO BE SHOWN TO A CONSULTATION ROOM

IF YOU ARE EXPERIENCING DOMESTIC ABUSE
WE ARE HERE TO SUPPORT YOU.

Ask to use the Safe Space or ask for ANI at the healthcare counter.



Report unwanted sexual behaviour

It's not a journey you have to take

Sexual comments

Harassment

Stalking

Inappropriate touching

ENDS HERE

#ProjectEmpower

Scan for advice and to report to West Midlands Police
Alternatively, visit www.west-midlands.police.uk
and click Live Chat to report
In an emergency, dial 999

West Midlands Safer Travel Partnership



Signposting

