



RE:ACT

DISASTER RESPONSE CHARITY

UKRAINE CASE STUDY – 9 JUNE 22

LUKE COX & DAMIAN LEWIS

Case study:

Working in partnership to deliver effective emergency support:

Lessons confirmed by the Ukraine response



Themes:

- **Using a supportive rather than directive approach to understanding and identifying needs.**
- **Pragmatism, flexibility and adaptability in responding to requirements.**
- **Focus on building local resilience and endurance.**
- **Finding partners and establishing contributive networks.**



RE:ACT's Ukraine response summary



February/early March

- Immediate decision to support. Task and risk analysis completed. Recce to Poland, Moldova, Romania and Poland borders.
- UK network reach-out. VCS(EP) meetings.
- Initial Ukraine partner organisations identified, based on (1) need, (2) charity capability and (3) trust.
- Engagement with partner organisations start.

March - April

- Direct action. Deployment in UK, Poland, Moldova and Lviv. Progress made, confidence built, connections grown.
- Continued main focus on intervening directly where requested. Most consistent urgent request food and medical aid.
- Increased role in making useful connections.

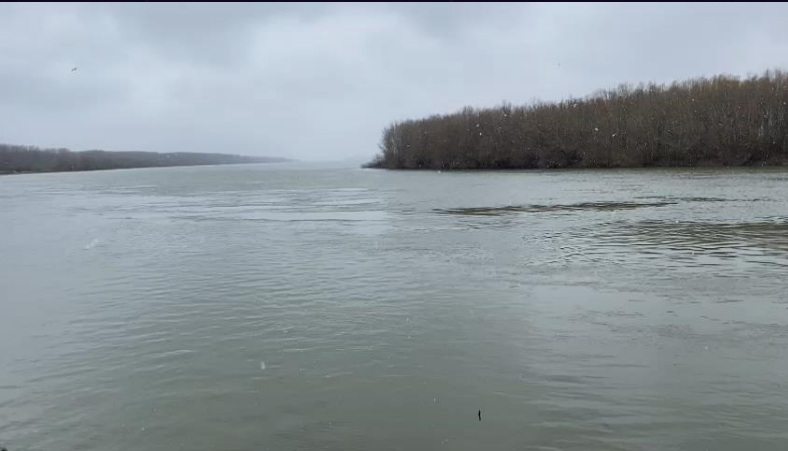
May +

- Consolidated network relationship developed, from anywhere in UK, to multi-point locations in Ukraine, connected by numerous contacts.
- Confirmed commitment to expediting food and medical aid movement in support of Ukraine led relief organisations.

Who is supported?

Who is supporting?

What does the supported need?



The people there know

- In person analysis. Face to face. See and feel the issue. Find the local charities/aid organisations.
- Local people. National governance. UN agencies. Aid agencies.
- Focussed analysis. For RE:ACT, what is needed NOW.

It has to be their plan

- They are there forever; it is their country; their way. We support them.
- Help their plan. Offer alternatives, but from a subordinate position.
- Build their capacity to endure.

Shape around the need and the situation

- Adapt as far as practical to what the situation and the beneficiary wants.
- Requires a culture of adaptability, flexibility and pragmatism. And courage.

Joining Dots

Partners & Networks



The whole is greater than the sum

- Unilateral action cannot work. Collaboration is an operational necessity, not a choice.
- Identify your space and engage others that can contribute.
- Brokering useful new connections is good action. It might be the most useful thing you achieve.

Trust & credibility

- Share the burden of work, to earn trust and build team work.
- Partnering is personal. Be in the room
- Add value.
- Humility, honesty, patience, commitment, perseverance.

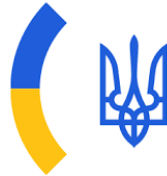




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Association of Ukrainians in Great Britain



Do you have any Questions? 😊

