

ASSET and Safeguarding in Gateshead



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Adult Service Support and Engagement Team (ASSET) - Overview



‘Supporting individuals and communities to take greater control over what happens in their neighbourhoods, creating relationships, improving confidence and encouraging a greater sense of belonging’
Martin Gannon, Leader of Gateshead Council



ASSET

The ASSET team focus their attention on proactively promoting wellbeing and independence, helping individuals take greater control over their lives, by championing an early intervention model which allows them to access other agencies and provides them with the tools to be both physically and mentally healthy.

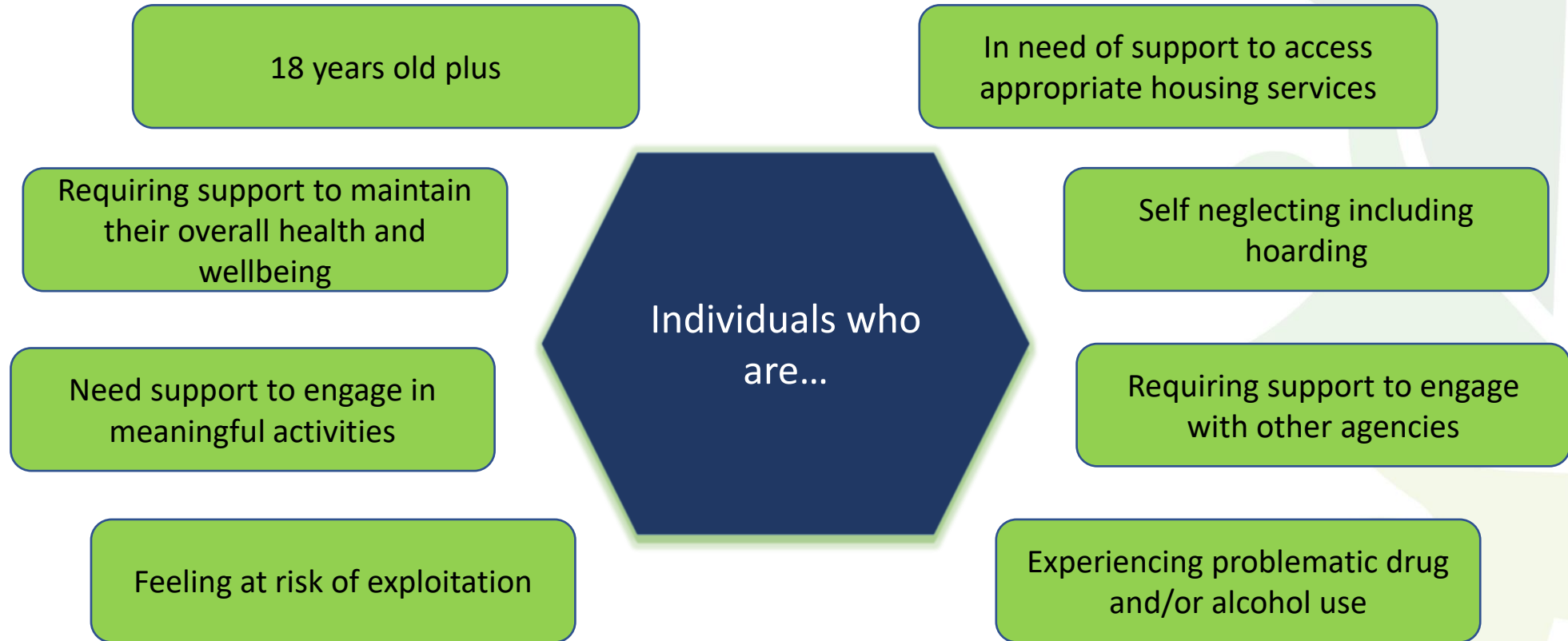
ASSET currently lead on the multi agency risk management process – the Complex Case Meetings – to enable all partner agencies, organisations, and health colleagues to discuss cases where an individual might be engaging in risk-taking behaviours, and to ensure a more robust risk assessment is in place.

Plans are ongoing for the Complex Case Meetings to be replaced by the MARM framework.

ASSET have a daily triage worker who monitors and responds to Adult Concerns that are allocated to the ASSET desktop by Adult Social Care Direct once it is established that the adult does not appear to have needs for care and support. The triage worker also monitors the ASSET triage mailbox which is for professionals who require advice, guidance, support, and/or signposting.



Who do we work with...



What do we want to achieve?

What are we trying to achieve?


Support individuals to live a Thriving Life

Health and Wellbeing 

Work with people to better understand how to be physically and mentally healthy

Build Positive Relationships 

Support people to build positive and appropriate relationships with friends, family and associates

Navigating Welfare, Benefits and Housing 

Support those who have housing issues, are homeless or at risk of homelessness

Access to Local Communities and Services 

Support people to access local support and services depending on their needs, interests and goals

How we can help?

Early Intervention

Information guidance & advice

For our partner agencies on appropriate services

Signposting

For individuals to access support via organisations, agencies and community assets

ASSET Allocation

Undertake professional support where there is specific ongoing work needed with individuals

Referring to statutory services if identified

Partnership working with other agencies and services – Multi Agency Approach



Where we interconnect with the rest of ASC

- ❖ ASSET undertake Care Act assessments during the course of their involvement to identify care and support needs.
- ❖ MCA complete if appropriate
- ❖ Where it becomes apparent the individual has needs for care and support and require a commissioned service intervention, this will be transferred to the relevant team.
- ❖ ASSET do not have access to commissioned services
- ❖ ASSET is a long-term engagement team





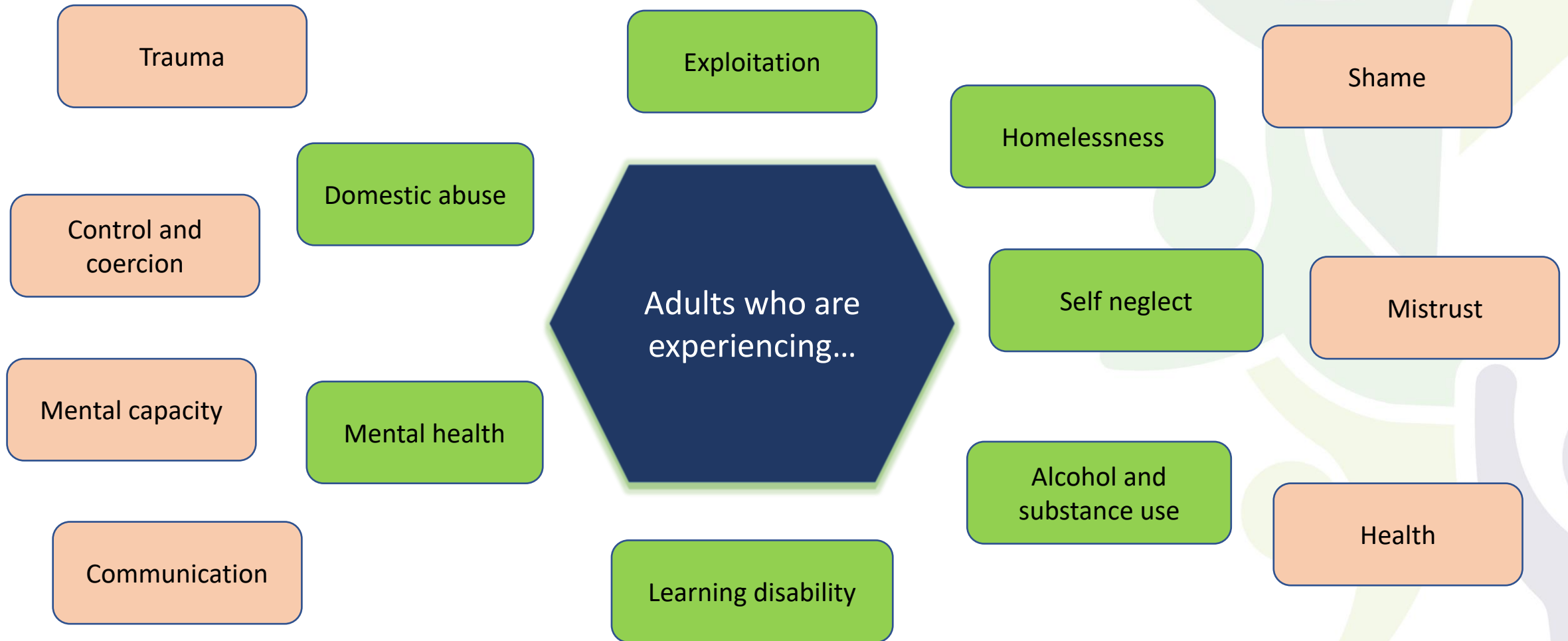
Safeguarding in Gateshead

'Everybody in Gateshead has the right to lead a fulfilling life and should be able to live safely, free from abuse and neglect - and to contribute to their own and other people's health and wellbeing'

Gateshead Safeguarding Adults Board, Vision Statement



What kind of barriers can there be to engagement ...



Making Safeguarding Personal

(Care Act 2014, Statutory Guidance)

- ❖ An approach to safeguarding that is person-led and outcomes-focussed
- ❖ Seeing adults as experts in their own lives, and working alongside them to identify the outcomes they want
- ❖ Achieving meaningful improvements to adult's lives to prevent abuse and neglect occurring in the future, including ways for them to protect themselves and build resilience
- ❖ Recognising that individuals come with a variety of different preferences, histories and circumstances
- ❖ Not 'walking away' if a person declines safeguarding support



Principles of Engagement

(Lee Irving SAR, Newcastle 2017)

1. Find out the best way to communicate with each other
2. Recognise a person's vulnerability might impact upon engagement
3. Use the Mental Capacity Act (MCA)
4. Don't assume that someone else is dealing with the problem
5. Coordination of engagement is key – where possible, identify a lead worker
6. Ensure recording is accurate - Fact vs. Opinion
7. Be careful what you record around engagement, or lack of
8. Remember, engagement may fluctuate



What to do....

- ❖ Seek consent – MCA and when to override
- ❖ Seek views and outcomes
- ❖ Identify who can act on adult's behalf – LPAs and COP deputies
- ❖ Appoint a formal advocate if required
- ❖ If adult not contacted - rationale



Case example

- ❖ Bob is a 51 year old man
- ❖ Long term alcohol use and known to mental health services
- ❖ Diabetes and chronic kidney failure
- ❖ Homeless and transient around the North East region
- ❖ Can be a risk to others
- ❖ Can be resourceful
- ❖ Frequently presents to A&E, the ambulance service and police
- ❖ No known positive support network



Close and Questions

