Managing Transfers of Care and Reducing Hospital Admissions Through Improved Local Collaboration

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Essential elements of the High Impact Change Model

- Early discharge planning
- Monitoring and responding to system demand and capacity
- Multi-disciplinary working
- Home first
- Flexible working patterns
- Trusted assessment
- Engagement and choice
- Improved discharge to care homes
- Housing and related services (the new change)

The Wider Perspective

- Intermediate Care
- Intra-acute behaviours
- A Wider Winter Plan
- Integrated Discharge Hubs
- A Falls Service
- The Housing ‘offer’

New Models

- Trusted Assessors
- Delegation of Tasks
- Integrated OT Services
- Elective and Non-elective hospitals

NHS
Lincolnshire Community Health Services
NHS Trust

Exploring the art of the possible: Occupational Therapy Integration

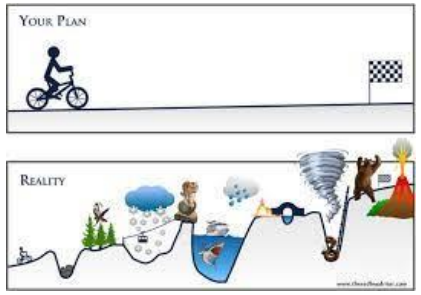
Lincolnshire COUNTY COUNCIL
Working for a better future

We are exploring the opportunities presented by closer collaboration between Community Occupational Therapy services in Lincolnshire Community Health Services (LCHS) and Lincolnshire County Council (LCC).

Working closely with colleagues in Primary Care and our Neighbourhood Teams in the south of the county, we are working together to prevent unnecessary duplication by ensuring people see the right therapist at the right time, the first time.

We are exploring joint decision-making at triage, joint training, sharing documentation as well as myth-busting that challenges custom and practice.

Its not been plain sailing but we are determined to improve the Occupational Therapy experience for the people of Lincolnshire



No matter the challenges we will not give up because as we all know we are better together

#LincsAHPs

Baseline data

Waiting List deep dive :

257 cases within project scope

- 164 LCC – longest wait 167 days
- 93 LCHS – longest wait 140 days

Total duplicate referrals = 56 (21.8%)

- 43 (26%) of LCC cases were duplicated in other providers (LCHS, PCN, other)
- 13 (14%) of LCHS cases were duplicated in other providers (LCC, PCN, other)

Total 85 (33%) cases redirected to a more appropriate pathway (PCN OT, NHT's, LCC/LCHS)

- 70 LCC cases
- 15 LCHS cases

Extrapolation

Combined waiting list of 2500 across the county

Duplication = 545 of these would be duplicates

Re-directed pathway = 750 would be re-directed to a more appropriate pathway

Assumptions:

- LCC referrals more likely to be duplicated across other providers
- LCC referrals determined to be more appropriate for another provider

A Falls Service

Falls Prevention

Wellbeing Service:

- Small Aids & Adaptations, at cost to service user – 886 SADLs installations 2021/22

Falls Detection & Response

Wellbeing Service:

- 1000 people registered: 2160 call outs of which 39% (842) were non-injury falls in 2021/22

Activity

In 9 months, April – December 2021:

- Attended 1443 jobs – an average of 160 per month.
- 50% were discharged at scene with no need to attend ED.
- 43% of these did not require the attendance of an ambulance.