



HOW TO LEAD SERIES - LISTENING TO STAFF

5 STEPS

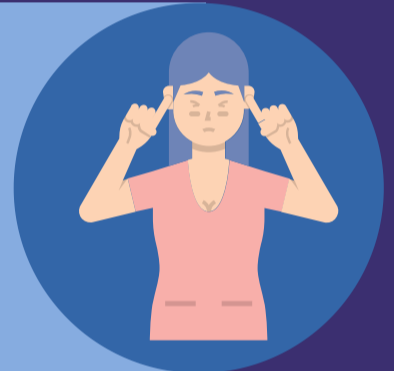


Listen to all staff, they have great ideas

STEP 01

STEP 02

Create different platforms for communication and listening to staff



Be curious and try not to make assumptions

STEP 03

STEP 04

Get diverse range views and allow positive challenge



Feedback on what you have heard and create follow up listening opportunities

STEP 05