



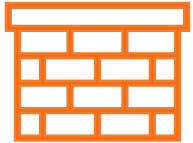
# Charis

Improving  
lives together



# Who are we?

# Charis



Charis was established in 2003 **to support those in hardship** by managing funds for Anglian Water, British Gas & EDF.



Every day we **work in partnership** with our clients to improve the lives of vulnerable people by applying compassion, creativity and care to the safe delivery of financial support, products and services



We are a responsible and responsive partner managing **essential funds** on behalf of Local Authorities, Energy Suppliers, Charities and Housing Associations to provide a rapid response to vulnerable people.



Charis consults Government agencies on the **effective disbursement of support funds** including OFGEM and BEIS industry initiatives; Let's Talk Fund, Park Homes Fund, Warm Home Discount.



Crown Commercial Services **approved provider**; Voucher Framework, Food and Fuel.

# Warm Home Discount

# Charis

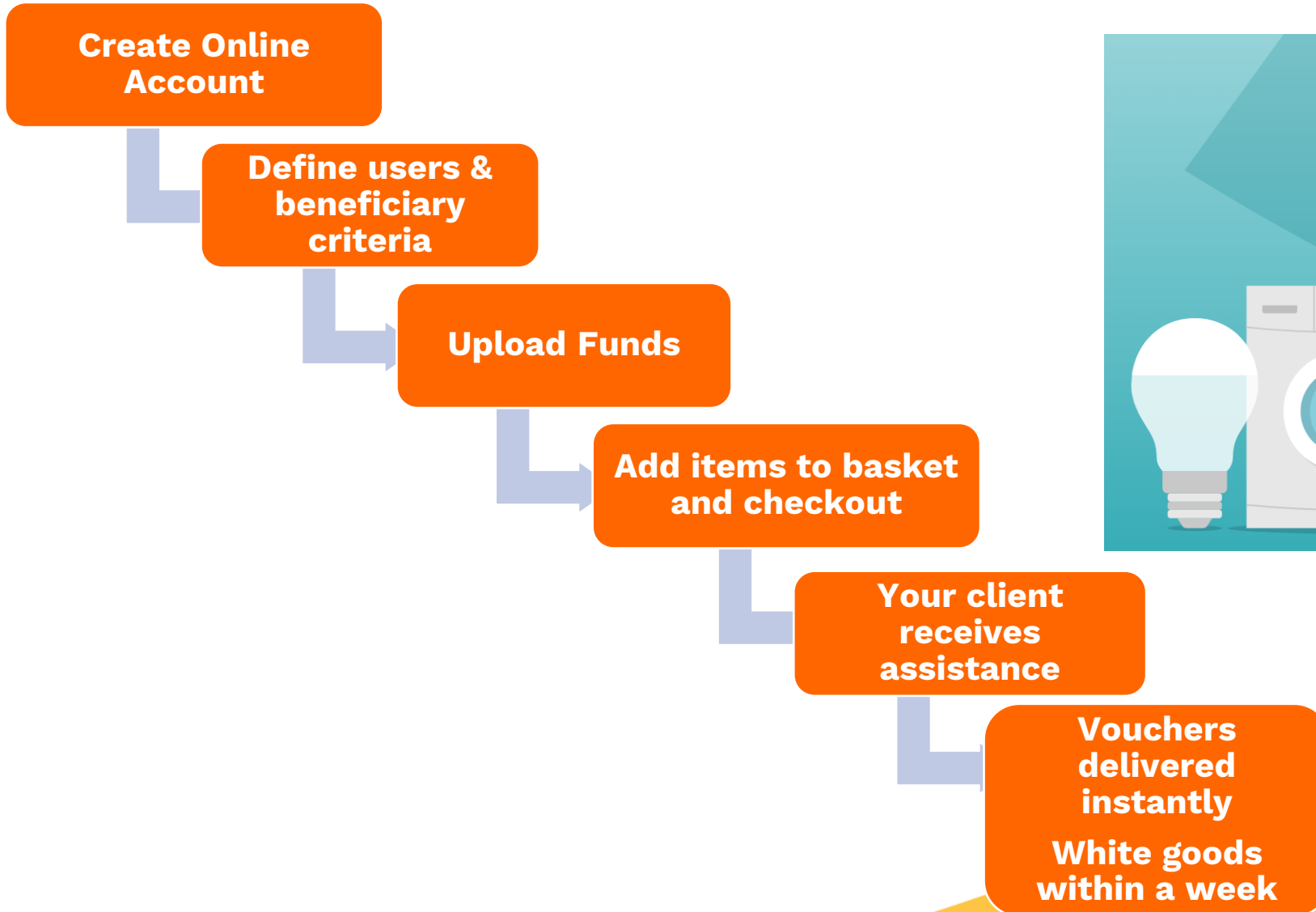


Find out more and apply via the Charis website:

<https://charisgrants.com/individuals/>

# Charis Shop

# Charis



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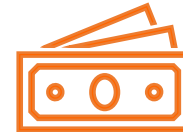
**Offers straight forward, efficient, practical and flexible support.**



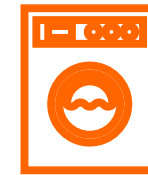
DIY Vouchers



Prepayment  
Meter Vouchers



Cash Vouchers



White Goods



Food Vouchers



Hot Food  
Vouchers



Digital Energy  
Cards



Furniture



Home  
Essentials



Clothing

# 2022 in Review



- Citizen's Advice **£5.5m**
- Housing Associations **£5.5m**
- Local Authorities **£4m**
- Charities & Foodbanks **£3m**



- **221,219** Fuel Vouchers
- **61,163** Cash Vouchers
- **55,715** Food Vouchers
- **370** items of Furniture
- **316** Freestanding Appliances

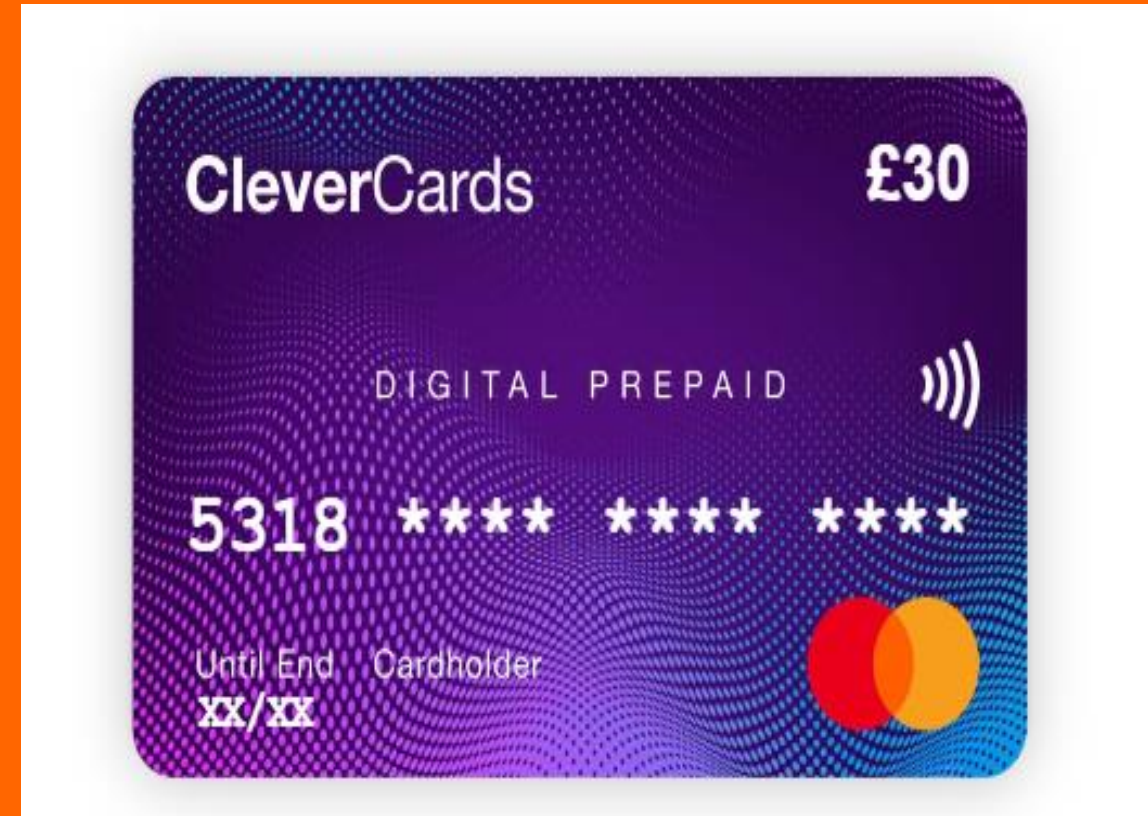


- **568** Partners are now registered on the Charis Shop Platform.
- **Up from 307** in January 2022

# Partnership Working (1) - Citizens Advice

**Charis is working with 140 Local Citizen's Advice agencies across the UK to support local people through the cost-of-living crisis.**

- Over **£5.5m** funding distributed
- **£2.7m** worth of fuel vouchers



# Partnership Working (2) Housing Associations

## **Clarion Ready 2 Work**

- Retrain, Rework, Enterprise
- 2000 jobs for Clarion residents
- 570 grants provided worth £127k

## **Sovereign Housing**

- Laptops, tablets to help people get online
- White goods
- Wellbeing over 55s – Supporting access to clubs or wellbeing activities or enable people to connect digitally.





## Partnership Working (3)

# NHS Hospital Discharge Scheme

- Cold Homes cost the NHS an estimated **£1.4 billion** every year.
- For the last few years, excess winter death figures due to cold homes have varied from 8,500 – 17,000.
- Many more people who become seriously ill, and are needing hospitalised in the short term and need social care in the longer term.
- Returning to a warm home after being discharged from the hospital can have a significant impact on a patient's recovery.



Food Vouchers



Hot Food Vouchers

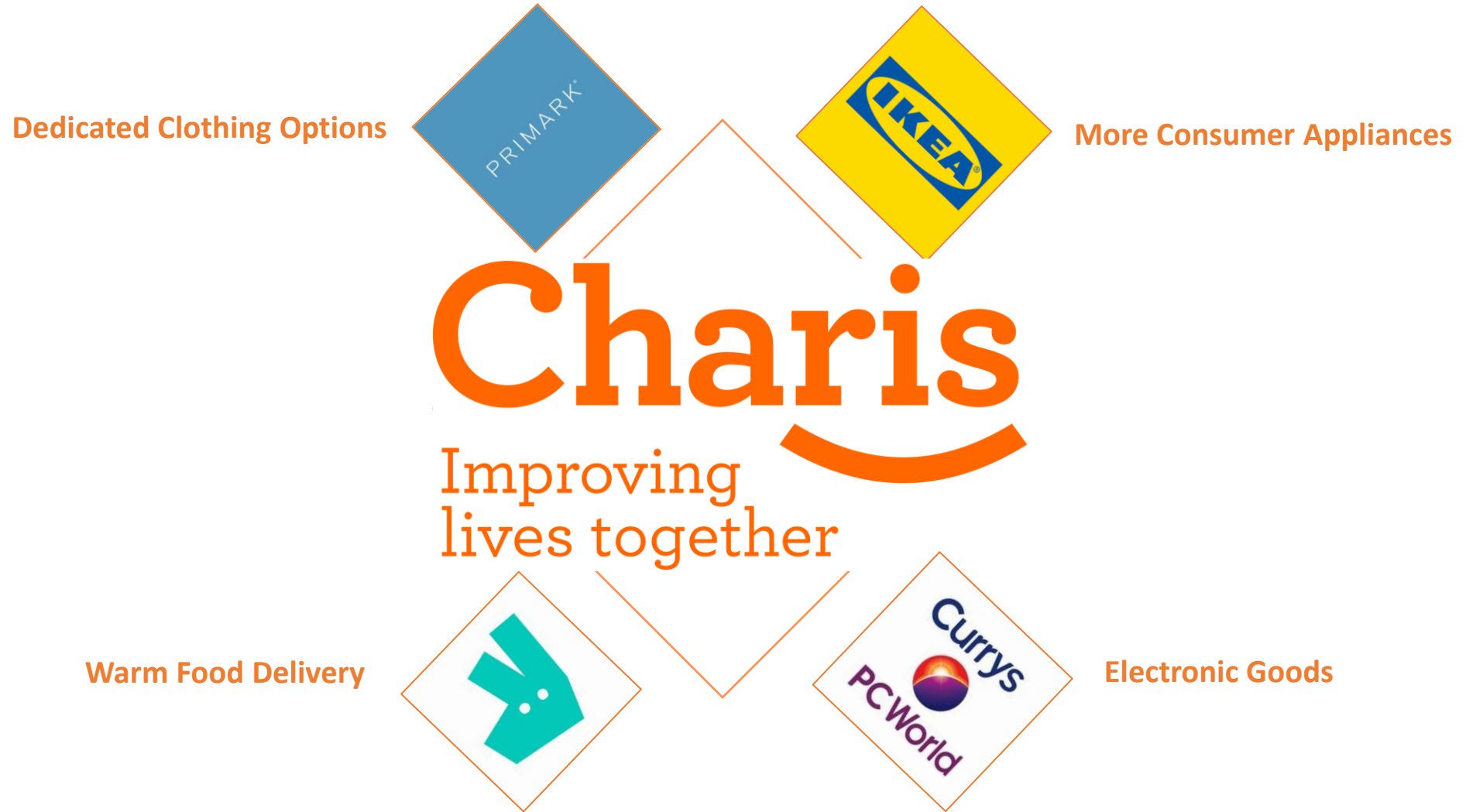


Digital Energy Cards



Energy Vouchers

# Future of the Charis Shop





# Thank you

Whether you are looking for support with helping your vulnerable customers, need help managing a charitable trust or with designing and delivering a financial hardship scheme, get in touch with us. We'd love to hear from you.

**Call** 01733 421 021

**Visit** [www.charisgrants.com](http://www.charisgrants.com)

**Email** [Olliegray@charisgrants.com](mailto:Olliegray@charisgrants.com)

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