

Evaluating Safeguarding Procedures to Inform Future Improvements

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What is Brook?

128,032 young people helped through our education & wellbeing work

1.4 million young people helped face-to-face and online

Young people rated our clinics 4.88 out of 5 stars

Education programmes delivered in 35% of English local authorities



Headlines

- Using data relating to the identification and referral of safeguarding concerns to establish and evaluate organisational performance
- Consistently monitoring new safeguarding risks to ensure they are incorporated into protocol
- Engaging with staff to determine whether safeguarding policies are unclear and adapting training accordingly
- Appointing an external safeguarding advisor to objectively scrutinise safeguarding practice within the organisation

Setting the Scene

Purpose Behind Data

It is important to acknowledge information governance

Why do we monitor and assess?

- Investigate themes & trends
- Make informed decisions
- Effective quality monitoring
- Find solutions
- Support with evidence
- Strategic approach

To improve safeguarding practice

Regulatory Framework

- Charity Commission
- Care Quality Commission (CQC)

Quality

- Quality Accounts
- Quality and Assurance Committee
- Education Matrix Standard

How do we do it?

Identification of Safeguarding Concerns

- Single Electronic Patient Record (EPR)
- Monitoring Safeguarding concerns
 - Safeguarding Proforma
- Recording & Monitoring of concerns

Engagement

- Staff survey
- Staff Solution groups
- Participation
- Training feedback
- Safeguarding Supervision
- Safeguarding Practice and Processes audit

Impact

- Increase in mental health concerns
- Designated Wellbeing and Mental Health role
- Mental Health First Aid training
- Trauma Informed practice training

Annual Safeguarding Report

- Brook's strategic publications and reports demonstrate our impact, our ambitions and our latest research
- Our safeguarding reports demonstrate Brook's commitment to keeping young people and adults safe from harm

Key Messages

- To improve safeguarding practice and processes
- It supports us in assessing what's working well and what isn't and what we could or need to do differently
- Ultimately safeguarding is enhanced to better support those who access our services

Thank you

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